

Nikhil Kumar

CSE/BOE

Love to work for an Organization where i can Learn, Grow and challenge my Abilities.



✉ 631/D-185 Harihar Nagar Indira Nagar, Lucknow, India

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📅 10 July, 1996

EDUCATION

Matriculation and Intermediate Subhash chandra Bose Inter College

04/2011 - 07/2013

Unnao

Bachelor of Arts Kanpur University

08/2013 - 12/2016

Kanpur

CCC NIELIT

04/2019 - 10/2019

Lucknow

WORK EXPERIENCE

Customer Support Executive, Back office Executive Luxwell LED

04/2021 - 03/2022

Lucknow

Achievements/Tasks

- Handled and responded to over 50+ customers inquiries in all forms (email, phone, in person) daily.
- Followed up with customers regularly regarding services scheduled and payments due.
- Along with that had used to do Assembling of LED bulbs.

SKILLS

CCC

MS office Basic

Multitasking

Customer Support

Problem Solving

Back Office Work

Excellent Teamwork

ORGANIZATIONS

Luxwell Led (04/2021 - 03/2022)

CERTIFICATES

CCC (04/2019 - 10/2019)

Basic Computer Course

LANGUAGES

Hindi

Native or Bilingual Proficiency

English

Elementary Proficiency

INTERESTS

Listening Music

Product Management

Problem Solving

Documentation