



NIRODHA FERNANDO

CONTACT INFO

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No:106, Street 4, Discovery Gardens, Dubai, United Arab Emirates.

PERSONAL DATA

DATE OF BIRTH - SEPTEMBER 07 , 2001
CITIZENSHIP - SRI LANKAN
GENDER- MALE

SKILLS

- Customer Services
- Punctuality
- Multitasking
- Cleaning and maintaining cafe area
- Cash handling and reconciliation
- Effective Communication
- Teamwork
- Sales
- Networking
- Negotiation

LANGUAGES

- English



ABOUT ME

I am a motivated, ambitious, and well-organized individual who enjoys learning new things and taking on new challenges. I possess effective interpersonal and communication skills, hospitality skills facilitating successful collaboration within a team to meet deadlines. Eager to apply my skills and learn in a dynamic team environment, I am enthusiastic about contributing to a forward-thinking company.



EDUCATION

- **BSc (Honours) Software Engineering- Undergraduate**
Plymouth University, United Kingdom. | April 2021 to Present
- **Upper secondary education**
Loyola College, Negombo , Sri Lanka. | January 2018 to April 2020
- **Upper secondary education**
DON BOSCO Aspirantate, Dankotuwa. | April 2021 to Present



Work Experience

- **Smart Wings marketing management-Dubai** 2024 - PRESENT
Telesales Agent
 - Successfully play a key role in driving sales growth and expanding the customer base through effective telephone sales techniques.
- **The Fab cake shop-Sri Lanka** 2023 - 2024
Waiter/Cashier
 - Successfully managed diverse responsibilities, including waiting tables, supporting operations in the restaurant, and handling cashier duties with efficiency and attention to detail.
- **P&S Restaurant & café-Sri Lanka** 2021 - 2023
Waiter/Cashier
 - Successfully managed diverse responsibilities, including waiting tables, supporting operations in the restaurant, and handling cashier duties with efficiency and attention to detail.
- **Ideal Motors (Pvt) Ltd car dealership-Sri Lanka** 2020 - 2021
Junior sales assistant
 - Efficiently support senior sales reps in deal negotiations and transactions, ensuring exceptional customer service for satisfaction and repeat business.



CERTIFICATES

Certificate in Responsive Web Design
Freecodecamp | 2023

Certificate in JavaScript Algorithms and Data Structures
Freecodecamp | 2023

Certificate in NVQ Level 3 ICT Application Assistant
Vocational Training Authority | January 2018 to April 2018

Certificate in ICT Application Assistant Level 3
Don Bosco Civil Engineering Institute | January 2018 to April 2018

Diploma in English Language Proficiency
Don Bosco Civil Engineering Institute | January 2018 to April 2018

