



NISHAL P NAVAS

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Muscat , Oman

PROFILE

Resourceful employee with extensive experience , superior work ethics and creative revenue generation ideas in retail management. Capable leader with motivational and persuasive style. Proficient in multi-tasking , problem solving , customer relations and inventory management.

PERSONAL DETAILS

DOB : 23 - 03- 1992
NATIONALITY: INDIAN
EMAIL : Nishalpn@gmail.com
LANGUAGE : English, Hindi, Arabic

SKILLS

- Positive attitude & problem solving skill
- Flexible, Dedicated and Hardworking
- Service Oriented & Customer Focused
- Ability to analyze market study
- Superb excel skills
- Dependable and Reliable
- Adaptable to any Environmental Situation

HOBBIES

- Outdoor & Indoor games
- Reading
- Photography

ADDITIONAL INFO

Valid Driving License – Light category

WORK EXPERIENCE

COUNTRY INVENTORY CONTROLLER (2022-PRESENT) THE SULTAN CENTER ALL STORES	Outstanding inventory management Maintain adequate inventory levels to meet customer demand Access inventory output to identify trends in productivity Coordinating the logistics of purchase orders & stock transfers Evaluate pricing reports and inventory management systems
STORE DUTY MANAGER (2019-2022) THE SULTAN CENTER AZAIBA	Develop strategies to raise customer pool & expand store traffic Meeting sales goals by training.motivating &mentoring the team Ensure customer satisfaction through excellent customer service Ensuring store compliance with health & safety regulations Undertaking store administration duties Optimize profitability Ensure proper implementation of operational standards
DEPARTMENT HEAD (2017-2019) THE SULTAN CENTER AZAIBA	Hitting targets & implementing strategies to improve sales Employee relations Stock Control Account analysis & forecasting future sales Upselling techniques Being informative & providing training for the team Handling customer queries and complaints
IT SUPPORT / SCANNING CO-ORDINATOR (2014-2017) THE SULTAN CENTER AZAIBA,AMERATH	Excellent with troubleshooting system errors & RF equipments Effective verbal & written skills Ability to collaborate and function as a team member Multi tasking skills Perform root cause analysis

EDUCATION

Examination	School/College	Year	University
B-tech	Musaliar College of Engineering & Technology, Pathanamthitta	2010 - 2014	MG University
Higher Secondary	Govt H,S,S, Punalur Kollam	2008 - 2010	State Board , Kerala
SSLC	Boys H.S.S, Punalur Kollam	2007	State Board , Kerala

AMBITION

To work in a challenging environment and constantly update, adapt to changing technologies and contribute effectively to the development of the organization.