



# NISHAL P NAVAS

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 Nishalpn@gmail.com  
 Muscat, Oman

## PROFILE

Resourceful employee with extensive experience, superior work ethics and creative revenue generation ideas in retail management. Capable leader with motivational and persuasive style. Proficient in multi-tasking, problem solving, customer relations and inventory management.

## PERSONAL DETAILS

DOB : 23 - 03 - 1992  
 NATIONALITY: INDIAN  
 EMAIL : Nishalpn@gmail.com  
 LANGUAGE : English, Hindi, Arabic

## SKILLS

- Positive attitude & problem solving skill
- Flexible, Dedicated and Hardworking
- Service Oriented & Customer Focused
- Ability to analyze market study
- Superb excel skills
- Dependable and Reliable
- Adaptable to any Environmental Situation

## HOBBIES

- Outdoor & Indoor games
- Reading
- Photography

## ADDITIONAL INFO

Valid Driving License – Light category

## WORK EXPERIENCE

<b>COUNTRY INVENTORY CONTROLLER</b> (2022-PRESENT) THE SULTAN CENTER ALL STORES	Outstanding inventory management Maintain adequate inventory levels to meet customer demand Access inventory output to identify trends in productivity Coordinating the logistics of purchase orders & stock transfers Evaluate pricing reports and inventory management systems
<b>STORE DUTY MANAGER</b> (2019-2022) THE SULTAN CENTER AZAIBA	Develop strategies to raise customer pool & expand store traffic Meeting sales goals by training, motivating & mentoring the team Ensure customer satisfaction through excellent customer service Ensuring store compliance with health & safety regulations Undertaking store administration duties Optimize profitability Ensure proper implementation of operational standards
<b>DEPARTMENT HEAD</b> (2017-2019) THE SULTAN CENTER AZAIBA	Hitting targets & implementing strategies to improve sales Employee relations Stock Control Account analysis & forecasting future sales Upselling techniques Being informative & providing training for the team Handling customer queries and complaints
<b>IT SUPPORT / SCANNING CO-ORDINATOR</b> (2014-2017) THE SULTAN CENTER AZAIBA, AMERATH	Excellent with troubleshooting system errors & RF equipments Effective verbal & written skills Ability to collaborate and function as a team member Multi tasking skills Perform root cause analysis

## EDUCATION

Examination	School/College	Year	University
B-tech	Musaliar College of Engineering & Technology, Pathanamthitta	2010 - 2014	MG University
Higher Secondary	Govt H,S,S, Punalur Kollam	2008 - 2010	State Board, Kerala
SSLC	Boys H.S.S, Punalur Kollam	2007	State Board, Kerala

## AMBITION

To work in a challenging environment and constantly update, adapt to changing technologies and contribute effectively to the development of the organization.