



## NITHEESH KUMAR

Having eight years of experience in Retail Sales in departmental store in Mangalore, Hypermarket in Oman and Reliance Super Fresh. Good in Marketing, flair for convincing and implementing in creative way. Strong operation experience in receiving, stock and inventory. Good experience in handling domestic and international customers, resolving their concerns in an effective manner.

### EDUCATION and COURSES

- Pre-University Courses - 2007-2009

Zamoorians higher secondary school Calicut-Kerala

- Computer Teacher Training Course – 2011
- Computer Hardware Course – 2012

### CONTACT DETAILS

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#### Present Address:

#307, R386 AL WASL Building, Al Karama, Dubai

#### Email:

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## PROFESSIONAL EXPERIENCE

### COCHIN BAKERY, MANGALORE

September 2021 to May 2023 | Inventory Supervisor

- Ensuring that the bakery is adequately stocked with quality baking ingredients and supplies.
- Manage inventory and product availability, alert kitchen personnel in case of shortages or special orders.
- Ensuring that baking tools, utensils, and equipment are properly cleaned and sanitized. Ensure freshness of all bakery items and food in a bakery.
- Coordinate with stores manager and other staff to creating suitable work schedules for staff members.
- Strategically arranging bakery items in display cases to encourage customer purchases.
- Inspecting bakery items to ensure that established standards on quality, uniformity, and aesthetic appeal are met.
- Maintained a clean work environment with implementation of safety protocols and proper food service procedures.
- Resolving customer complaints in a professional manner.

### MUSCAT GOLDEN HYPERMARKET, OMAN

January 2016 to September 2020 | Store Incharge

- Inspect and receive stock as per LPO guideline.
- Ensure storage in respective places and in ambient temperature.
- Update item wise production/expiry database for perpetual monitoring of shelf items.
- Documentation and accounting of invoices in inventory software.
- Ensure periodic physical verification and stocks are on tally against system protocol.
- Check daily report in-store activity and report to the General Manager.
- Control the stock level and conditions in possession to minimize damages and expiries. Ensure that balances are reconciled on monthly basis to avoid financial disturbance.
- Monitor the stock in possession to minimize losses and damages. Sorting security issues

### RELIANCE SUPER FRESH

March 2013 to December 2015 | Store Inventory Supervisor

- Overseeing sales people, cashiers, shelf stockers, and other employees.
- Keeping records of expenditure, sales figures, and employee performance.
- Monitoring and implementing measures to avoid stock damages, theft, and wastage.
- Monitoring product displays, stocks and general appearance of the store.
- Investigating market trends and offering special offers to customers.
- Addressing customers' requests, comments, and complaints.
- Motivating employees to achieve targets.
- Training new staff members and scheduling shifts.

### Additional Details:

Date of Birth – 28 November, 1989

Marital status – Single

Nationality – Indian

Passport No. – M5192648 (up to 7/01/2025)

Languages Known – English, Hindi, Malayalam, Kannada and Tamil