

**L.NOOR MOHAMMAD.**

**Contact Details**

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**Email Id:** noorbe1987@gmail.com

**Permanent Address**

No.315/A Kacheri Street,  
Kattumannarkoil (P.O),  
Cuddalore (D.T),  
Pincode: 608301,  
India.

**Present Address**

Room No: 101, Al Rafa Building,  
Bur Dubai, Al Gubaiba,  
Dubai.

**Personal Data**

Father's Name : K.Liyagatali  
Date of Birth : 17/04/1987  
Nationality : Indian  
Passport No : W8498672  
Visa Status : Visit  
Expiry Date : Till 31/12/2023

**Languages Known**

To Speak: English, Tamil and Urdu  
To Write: English, Tamil



**Career Objective**

To apply my knowledge acquired through my degree in Information Technology and Training to an entry level position at your companies.

**Professional Qualification**

- **B.E. (COMPUTER SCIENCE) - 65% (2005-2009)**  
Dr.Navalar Nedunchezhiyan College of Engineering,  
Tholudur.
- **HSC – 66.5% (2003-2005)** Mangalam Matriculation  
Higher Secondary school, Bhuvanagiri.
- **SSLC - 60.5% (2001-2003)** Mangalam Matriculation  
Higher Secondary school, Bhuvanagiri.

**Software Skill Set**

Languages : C, C++, Java  
Web Applications : HTML, HTML5, XML, CSS3  
Operating Systems : Windows 10, Windows 11

**Extra Courses**

- Successfully completed **TOT** conducted by State Government, in **Orion Edutech Pvt Ltd.**
- **DIPLOMA IN HARDWARE AND NETWORKING**, in the Institute of Entrepreneurship Development (**IED**), Dharmapuri, Tamilnadu.
- **SAP-ABAP** in Varehouse Institute of Technology, Vadapalani, Chennai.

## WORKING EXPERIENCE

**Company Name** : Proactiv Techno Solution Under Ski Dubai (UAE) (August 10 - Still)

**Job Designation** : IT System Engineer.

**Job Role:**

- Hardware & Software Installation, Maintenance & Trouble Shooting of Computers and printer peripherals.
- Network Printer & Antivirus installation and managing.
- Campus security CCTV Management and configuration.
- Configure Office 365.
- Tickets Management by ITSC Tools.
- MICROSOFT Server operating system (MS- 2008, 2012 R2, 2016, 2019)
- Virtualization Solution likes VMWare, Hyper-V, Citrix Desktop player.
- Configuring and administration of DHCP, DNS connection with the help of our IT Team from Head Office.
- Tickets creating, resolving, managing and assigning incidence ticket to another team and resolved the ticket within the SLA time.
- Troubleshooting and maintenance of all LAN/WAN network printers and workstation network connectivity issues.
- Fortinet Fortigate 500D firewall configuration and managing (Web filters, VPN connectivity).
- ERP Support.
- Configuration and management of CISCO switches 3560 PoE.
- Campus Networking and designing.
- Zoom video conferencing, Any desk, ConnectWise, MS Teams support.

**Company Name** : ICA Edu Skills Pvt Ltd (December 2019 - March 2023)

**Job Designation** : IT Support Engineer.

**Job Role:**

- Hardware & Software Installation, Maintenance & Trouble Shooting of Computers and printer peripherals.
- Network Printer & Antivirus installation and managing.
- Campus security CCTV Management and configuration.
- Configure Office 365.
- Tickets Management by ITSC Tools.
- MICROSOFT Server operating system (MS- 2008, 2012 R2)
- Configuring and administration of DHCP, DNS connection with the help of our IT Team from Head Office.
- Tickets creating, resolving, managing and assigning incidence ticket to another team and resolved the ticket within the SLA time.
- Troubleshooting and maintenance of all LAN/WAN network printers and workstation network connectivity issues.
- Fortinet Fortigate 40F firewall configuration and managing (Web filters, VPN connectivity).
- ERP Support.
- Configuration and management of CISCO switches 3560 PoE.
- Campus Networking and designing.
- Zoom video conferencing support.

**Company Name** : Orion Edutech Pvt Ltd (September 2017 - October 2019)

**Job Designation** : IT Trainer Cum System Admin in DDU-GKY Project surrounding village in Madurai & Chennai.

**Job Role:**

- To Train the Rural Unemployment Candidates.
- I gave Training in MS-Office, Resume Preparation, Soft Skill and Basic English Communication.
- How to use Internet in both mobile and system, Ticket booking, Internet Banking, Applying jobs in portrait sites.

**Company Name** : Keystone Systems Pvt Ltd (January 2017 – August 2017)

**Job Designation** : Hardware and Networking

**Job Platform** : System Admin

**Company Name** : Healthy Pop Food and Beverage Co Ltd (UAE) (December 2015 – April 2016)

**Job Designation** : System Admin

**Job Platform** : Admin

**Company Name** : Krish Infotech Pvt Ltd (September 2014 – November 2015)

**Job Designation** : Hardware and Networking

**Job Platform** : Services Engineer

**Company Name** : Laserwords Pvt Ltd (February 2013 – March 2014)

**Job Designation** : Program developing

**Job Platform** : Epub3 Fixed layout

**Company Name** : Jb Soft System (June 2011-October 2012)

**Job Designation** : Testing and Developing

**Job Platform** : PHP

**Working Website** : <http://www.vellorecity.com> <http://www.livechennai.com>

**Company Name** : First Sources Pvt Ltd (April 2010– March 2011)

**Job Designation** : Customer Call Service in Airtel Postpaid

**Job Platform** : BPO/Call center

#### ***Extra-Curricular activities***

- I am member of National Social Service in Dr.Navalar Neducheizhiyan College of Engineering.
- Hobbies: watching Movies, Playing chess, cricket, volleyball, KoKo and internet surfing.

#### ***Declaration:***

I hereby declare that all the details furnished above are correct to the best of my Knowledge.

**Place:**

Yours Truly,

**(NOORMOHAMMAD.L)**