



Nour Ashraf

Sales,,Customer service

As a motivated and ambitious individual with a relentless drive for success, I thrive in dynamic and challenging environments. With a strong work ethic and a passion for continuous improvement, I am committed to achieving excellence in all endeavors. My proactive approach, coupled with my ability to adapt to changing circumstances, allows me to tackle obstacles head-on and deliver results beyond expectations. I am dedicated to continuous learning and growth, always seeking new opportunities to expand my skills and make meaningful contributions. Eager to take on new challenges and exceed expectations, I am poised to bring enthusiasm, determination, and a results-oriented mindset to any team or project

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📍 Dubai, United Arab Emirates

WORK EXPERIENCE

Sales Associate ADIDAS

06/2018 - 10/2021

Sharm Elsheikh , Egypt

Achievements/Tasks

- Provided exceptional customer service, driving sales and exceeding targets.
- Maintained store organization, restocked merchandise, and arranged displays.
- Assisted in executing promotional events and marketing initiatives.
- Processed transactions accurately using POS systems.
- Managed inventory and updated records for product availability.
- Strong sales acumen with a proven track record of meeting targets.
- Effective communication and teamwork skills.
- Detail-oriented approach to visual merchandising.
- Proficient in POS systems and technology-driven sales tools.

Call Center

VODAFONE TELECOMMUNICATION

12/2021 - 02/2024

Sharm Elsheikh, Egypt

Achievements/Tasks

- Act as a front-line interface with customers of Vodafone.
- Calling existing/new customers to offer them a wide range of Vodafone plans and handsets.
- Facilitate and provide a Vodafone global customer experience standard. Skills & duties
- Very strong communication skills (English and Arabic both verbal and oral).
- Identify Customer needs, clarify information, research every issue and provide solutions and/or Alternatives.

EDUCATION

Bachelor degree of Law faculty Zagazig University

06/2016 - 08/2020

Egypt , Zagazig

SKILLS

excellent verbal communication skills

patience and the ability to remain calm in stressful situations

enjoy working with other people

Team player

the ability to accept criticism and work well under pressure

Problem-Solving

LANGUAGES

Arabic :

Native or Bilingual Proficiency

Russian

Full Professional Proficiency

English : professional

Full Professional Proficiency

INTERESTS

Football

swimming

Learn New Things

Cooking

reading

video games