# P C HENAL

Organized and dependable candidate successful at managing multiple priorities and a recent PGDM graduate with more than one year of experience in sales and administration. To seek and maintain full-time position that offers professional challenges utilizing my skills for mutual success and growth.

# Work History

# 2023-09 -<br/>2024-08Sales and Admin Executive<br/>Panashi Technology Solutions , Kerala , India

- Participated in the preparation and delivery of sales presentations and product demonstrations to prospective clients.
- Assisted in developing and executing sales strategies to promote kiosk machines to potential clients.
- Conducted in-depth market research to identify emerging trends and customer needs, leading to the development of a new sales strategy that increased product sales by 20% within 6 months.
- Supported the creation and distribution of marketing materials, including brochures, email campaigns, and social media content.
- Utilized social media platforms (Instagram, Facebook, LinkedIn) and scheduling tools to increase online visibility and engage with the target audience.
- Provided administrative support to the sales team, including preparing sales reports and tracking sales performance.
- Lead full-cycle recruitment processes, including job postings, CV screening, interviewing, and final selection

2023-06 -<br/>2023-08Management Trainee - Sales<br/>Homesfy Realty Ltd, Bangalore, India

- Successfully managed a portfolio of over 50 clients, leading to a 20% increase in client retention and satisfaction.
- Responded to emails and other digital correspondence, maintaining prompt and professional communication.
- Supported the preparation and presentation of sales proposals to prospective buyers and investors.
- Engaged with potential clients through phone calls, emails, and site visits, providing detailed information about available properties.
- Assisted in maintaining and updating the customer relationship management (CRM) system to track leads, client interactions, and follow-up activities.



### Contact

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#### Skills

Sales Techniques Negotiation Lead qualification Client management **Business** development Talent acquisition Onboarding Administrative support Interviewing skills Microsoft office **Customer Relationship** Management Client Management **Customer Service** Data Entry Critical Thinking Time Management Attention to Detail Task Prioritization **Excellent Communication Team Collaboration** Video creation and editing Social media management Sales Presentation

Collaborated with the marketing team to develop ٠ promotional materials and campaigns to attract potential buyers.

# Education

2021-2023	Post Graduate Diploma in Management: PGDM/MBA - Marketing and Logistics (Approved by AICTE).	Lar
	Atlas Ideal International College Powered By Sunstone Eduversity - India	Engli
		Malay
2017-2020	Bachelor of Business Administration Degree: BBA	
	Calicut University - India	Hind

# Internship

Internship (Academic purpose) Panashi FZCO Dubai, UAE. | Sep - Oct 2022 Internship (Academic purpose) Eastern condiments pvt. Ltd. | Dec 2019-Jan 2020

#### **Certifications**

Digital marketing Foundation **B2B** Content Marketing Strategy: SEO Writing

**Product Promotion CRM Management** Sales Support **Research & Reporting** Multitasking & Time Management

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