# **NOORUL HAQUE KHAN**

12/11, Dr. Gangadhara Mukharjee Road Howrah 711101 W.B Contact: +91-7439609903 / 8874396093

noorulhaque545@gmail.com/noorul.khan17@gmail.com

# **CASHIER**

# **SUMMARY**

Friendly and efficient supermarket cashier with over 5 years of experience in handling cash transactions, providing excellent customer service, and maintaining accurate financial records. Skilled in operating POS systems, managing customer inquiries, and ensuring a smooth checkout process. Known for strong attention to detail, reliability, and a positive attitude in fast-paced retail environments.

# **WORK EXPERIENCE**

# KOHINOOR TELE VIDEO PVT LTD.

FEB 2024 - Present

- Cash Handling: Operate cash registers, process customer payments (cash, credit/debit cards, digital payments), issue receipts, refunds, and handle exchanges
- Customer Service: Greet customers, answer inquiries, resolve complaints, and provide product information to enhance the shopping experience.
- Data Entry: Accurately enter customer and transaction data into the electronic database, maintain up-to-date records, and ensure data integrity

#### AL RAWABI HYPER MARKET

MAR 2019 - NOV 2023

- Product Handling: Scan and bag purchases, ensure pricing accuracy, and manage returns and exchanges.
- Cash Management: Count money in cash drawers at the beginning and end of shifts to ensure accuracy, and reconcile cash drawers.
- Financial Reporting: Prepare daily financial reports, reconcile cash drawers, and report discrepancies.
- Inventory Support: Assist in stocking shelves, rotating merchandise, and marking prices.

ANSAR GALLERY MAR 2016 - NOV 2018

- Product Handling: Scan and bag purchases, ensure pricing accuracy, and manage returns and exchanges.
- Handle cash, credit, and debit transactions accurately.
- · Issue receipts, refunds, and change.
- Scan items and ensure pricing accuracy.
- Resolve customer complaints and provide relevant information about products, prices, and promotions.
- · Handle returns and exchanges efficiently.

#### **ACADIMIC EDUCATION**

# **TECHNICAL EDUCATION**

MAR 2008 - JUNE 2012

- Completed Higher Secondary (12th) from West Bengal Board of Council
- PASSED B.A FROM IGNOU

# **DIPLOMA IN COMPUTER APPLICATION**

Aug 2013 - Aug 2014

- Diploma in computer Application from Aliya University Kolkata in 2014.
- Diploma in Mobile & Laptop Repairing from west Bengal council in 2013.

# **ADDITIONAL INFORMATION**

- **Technical Skills:** Well versed with Computer, Operating system Win XP, Win Vista and Good working knowledge of MS Office and Internet.
- Technical Proficiency: Familiarity with POS systems and Advanced computer skills.

#### **SKILLS**

- Good Knowledge of Computer Skills, Software, POS. Retail.
- Good working knowledge in Data Entry Operator, MIS Executive
- Provide friendly and efficient service to enhance the customer experience.
- · Ensure accuracy in transactions and cash handling
- Clearly communicate with customers, colleagues, and managers.
- Stay informed about store products and promotions.

## **PERSONAL DETAILS**

FATHER NAME : ABDUL FAIYAZ KHAN

DATE OF BIRTH: 16 NOV 1996

• SEX: MALE

• Nationality: - Indian

· Marital Status: - Un-married

• Languages Known: - English, Hindi, Urdu & Arabic Profession

# **PASSPORT DETAILS**

Passport No. : Y-4964864
Date of Issue : 21-03-2014
Date of Expiry : 23-07-2034
Place of Issue : KOLKATA

# **ADRESS:**

NOORUL HAQUE KHAN 24, BON BEHARI BOSE ROAD SANDHY BAZAR NEAR NORANI MASJID BESIDE SHREE JAIN VID. HOWRAH 711101 WEST BENGAL

Contact No:- +91-7439609903 Email :- noorulhaque545@gmail.com

# **DECLARATION**

I hereby declare that the information provided above is true and accurate to the best of my knowledge and belief. I understand that any false information or misrepresentation may lead to my disqualification from the recruitment process.

Date:

Place: MUMBAI Signature: