

# PRABIN CHAUDHARY

☎ 0569274237 | cprabin15@gmail.com | Dubai, UAE



## PROFESSIONAL SUMMARY

Dynamic professional with 3+ years of hands-on experience in customer-facing roles, including cashiering, sales, and data analytics duties. Proven expertise in delivering exceptional customer service, streamlining operations, and driving sales growth. Strong technical proficiency in Microsoft Office Suite and POS systems. Currently pursuing an MSc in Cyber Security to enhance analytical and problem-solving skills.

---

## PROFESSIONAL EXPERIENCE

### Sales Associate

Fashion Retail Store | Kathmandu, Nepal | 2023 – 2024

- Boosted seasonal sales by 15% through upselling and personalized product recommendations.
- Built lasting client relationships via email/phone follow-ups, increasing repeat business by 20%.
- Collaborated on marketing campaigns and analysed sales data using Microsoft Excel.

### Cashier/ Salesman

Delta Super Market | Butwal, Nepal | 2022 – 2023

- Processed 50+ daily transactions with 98% accuracy, ensuring seamless checkout experiences.
- Managed cash drawers, reconciled discrepancies, and maintained detailed financial records.
- Utilized POS systems and Microsoft Excel for inventory tracking and sales reporting.

### Data Analyst

EY | Bangalore, India | January, 2023 – March, 2023

- Collect, clean, and analyse data using tools like Alteryx, SQL, Python, and Excel.
- Create visualizations, reports and support data-driven decision-making for stakeholders.

## SKILLS

**Customer Service & Sales:** - Customer Relationship Management, Conflict Resolution, Upselling & Cross-Selling, Time Management, Sales Targets, Marketing, Account Management

**Technical & Administrative:** Microsoft Office Suite (Word, Excel, PowerPoint), POS Systems, Documentation Review, Data Analysis, Computer Literacy, Inventory, Leadership, Team Collaboration  
English (Fluent), Hindi (Proficient), Arabic (Basic)

---

## EDUCATION

### MSc Cyber Security (Expected 2026)

British University College | Ajman, UAE

- Relevant Coursework: Computer Science, Cyber Security, Statistics

### Bachelor of Computer Science Engineering (2018- 2022)

Visvesvaraya Technological University | Karnataka, India

First Class with Distinction | GPA: 3.3

-Coursework: Mathematics, Statistic, Data Analytics, Algorithms and Programming

---

## ADDITIONAL DETAILS

- Certifications: (Full Stack Developer, Data Analytics, Salesforce sales)
- Interests: Cybersecurity trends, data analytics, and retail technology innovations.