



# PRASHANT NAIR

CUSTOMERSERVICE

## CARRIER OBJECTIVE

To work in challenging environment where my knowledge in commerce, hard work, dedication and ability to acquire new skills would be an added advantage to the organisation.

## PERSONAL INFORMATION

DOB :30/05/1988  
SEX: MALE  
STATUS : SINGLE  
NATIONALITY: INDIAN  
PASSPORT :U9486123

## LANGUAGES

ENGLISH  
HINDI  
MALAYALAM  
TAMIL  
KANNADA  
MARATHI

## GET IN TOUCH!

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## PROFESSIONAL CAREER

### Senior Corporate Agency Manager

HDFC Life July 2021 - July 2022

### Sales Executive

Projection-PulakBorkar 2016- 2021

Laying new Strategies,Marketing,Presales,and salesto tap the market and working on leads in the Digital Ads segment.

### Process Associate

Tata Consultancy Services 2014- 2016

Conducted insurance policy reviews and updated policies for customer convenience and satisfaction.  
Regularly prospect and generate new business through leads .

### Customer Service Rep

Tata Business Support Services Ltd 2011-2014

- Handled local accounts and assisted clients daily
- Worked with team leaders to resolve client issues
- Talked to clients over the phone to resolve issues

## EDUCATION HISTORY

### Pune University

Bachelor of Commerce

### kerala State Borad

higher Secondary School -  
12th Secondary School - 10th

## SKILLS AND INTERESTS

- Excellent grasping capacity and clear understanding of concepts -Communication
- Leading and Managing
- Own responsibility
- Hard worker

## EXTRA CARRICULAR ACTIVITIES

- football player
- traveller
- being a part of social and cultural activities
- Art Direction for films

## HOBBIES

- Reading
- movies
- listening to music
- Gardening