PUJA PARIYAR

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BARISTA / WAITRESS

PERSONAL OBJECTIVES

I'm interested in services exclusively to Coffee Industry in F&B. I'm seeking a position which will allow me to instantly apply my presentational skills and work ethics, while contributing to the progress and success of the company. where I can be able to utilize my knowledge as a diligent Barista / Waitress with 2 years+ experience.

PERSONAL DETAILS

Date of Birth: June 4, 2002 Passport No: PA0234392 Marital Status: Single Nationality: Nepal

WORK HISTORY

Barista / Waitress, SAL SPECIALTY CAFE, Abu Dhabi, UAE. December 21, 2022 – May 2025

- ➤ Welcoming guests, escorting them to their tables and presenting menus
- > Brew coffee, espresso, lattes, cappuccinos, teas, and others specialty drinks according to recipes and customer preferences.
- ➤ Using espresso machines, grinders, steam wands, and other coffee-making tools properly and safely.
- > Prepares all types of Juices such as Fresh Juices, basic cocktails, Milkshakes, Smoothies, Mojitos
- > Greeting customers, taking orders, and ensuring a friendly and welcoming environment.
- Processing payments through cash, credit cards, or mobile payment systems.
- ➤ Keeping the workspace, coffee machines, and utensils clean and organized.
- Monitoring stock levels of coffee beans, milk, syrups, and other ingredients, and restocking as needed.
- Ensuring that all beverages meet company and customer standards in taste, presentation, and temperature.
- Addressing customer concerns professionally and efficiently.

Waitress, Rail Station Restaurant Katmandu, Nepal 1 year experience. 2021 – October 2022

- Escort customers to their tables and ensures they are settled comfortably.
- Take orders from customers for food and beverages, writes down or memorize the orders; and enters information into the system for transmittal to the kitchen
- > Serve food and beverages promptly, offers coffee and other drinks
- > Ensure that customers are enjoying their meals or that they do not have any problem with their food

> Prepare and tidies up the tables or counters; makes sure there are enough salt, sugar, pepper, cream, other condiments, and napkins in every table or counter.

KEY SKILLS AND RESPONSIBILITIES

- > Customer service skills
- ➤ Barista Skills
- Calibration of machines
- Coffee cupping
- Problem solving and decision making.
- Fast learning qualities.
- ➤ Ability of approachability to customers and ensure their satisfaction.
- > Strong interpersonal and communication skills.
- ➤ Good organizational skills.

EDUCATIONAL QUALIFICATIONS

➤ High School Graduate 2018 (Nyenga Muslim School) Nepal

LANGUAGE SKILLS

- > English
- ➤ Hindi
- > Nepali

REFERENCE

Available Upon Request