

# PROFILE

# **OBJECTIVE**

To be a part of a company that indulges professional growth and provides a challenging rewarding career while allowing me to utilize my knowledge and skills.

# CONTACT

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# CHARLENE MAE PATINGAN

# SKILLS

- Problem-solving skills, to address clients and staff's needs and challenges
- Basic knowledge of C++, Java, Proteus
- Experience with Microsoft Office, Typing Speed
- Time Management, Ability to Multitask
- Ability to handle a high volume of transactions

# ACHIEVEMENTS

- NC II Passer in Computer System Servicing
  - Installing and Configuring Computer System

# EDUCATION

#### UNIVERSITY OF RIZAL SYSTEM

Bachelor of Science in Computer Engineering Philippines 2015-2020

# WORK EXPERIENCE

## ALFADA AL DHAKI PROJECT MANAGEMENT SERVICES LLC

Office Admin

February 19 – March 11, 2024 (Part Time)

Organizing office operations and procedures, controlling correspondence, designing filling systems, assigning and monitoring clerical functions

#### PHILIPPINE STATISTICS AUTHORITY - GOVERNMENT

Registration Kit Operator – Philippine Identification Card October 2022 – February 2024

- Serves as Data Capture Operator for Fixed and Mobile Registration Center.
- Provides Exceptional Customer Service to all the applicants
- Capture Demographics and biometrics data of applicants

#### DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT Contact Tracer

October 2020 - August 2022

- Coordinating contact tracing efforts with supervisors and case investigators from local health department.
- Conducting interviews in a professional manner that reflects emotional and cultural awareness.

## **RJ GLOBUS SOLUTIONS – INTERNSHIP**

Assigned to do L1 Support

April 2019 – June 2019

- Handle basic queries and resolve straight forward issues (password resets, software installations and general troubleshooting)

## BARANGAY MAG-AMPON - GOVERNMENT

#### SK-Secretary

May 2018-November 2020

Keep all records of the Katipunan ng kabataan and Sangguniang Kabataan and prepare all the minutes of all the meeting of the Sangguniang Kabataan

I hereby certify that the above information are true and correct to the best of my knowledge and belief.