

WG AYESHA UDAYANGANI CHANDRARATHNE

65 villa, 6A st, Al bada, Dubai, UAE, United Arab Emirates

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+ ABOUT ME

A well-presented, articulate and confident individual with a proven ability to provide exceptional service. An illustration of who I'm is that possess an outgoing personality, good interpersonal skills and the ability to work in a multinational team.

+ SKILLS

Cash management

Problem Solving

Team working

Customer handling

+ LANGUAGES

English

Sinhalese

+ PERSONAL DETAILS

Date of birth
27 Sep 1998

Nationality
Sri Lankan

Visa status
Freelance/Own

+ WORK EXPERIENCE

- Joji's Dinar
Singapore

WAITRESS / CASHIER

- Take customer orders accurately and relay them to the kitchen staff.
- Serve food and beverages promptly while monitoring guest satisfaction.
- Handle customer inquiries, address any issues or complaints, and ensure a positive dining experience.
- Process payments, handle cash and card transactions, and maintain an organized record of orders.

- AB Securitas PT LTD

Kandy, Sri Lanka

CASH ASSISTANT

- Accurately counted cash and reconciled check transactions within ATM and CRM systems.
- Identified and documented cash and check shortages, investigating discrepancies diligently.
- Prepared and submitted detailed shortage reports to management on a daily basis.
- Collaborated with finance and security teams to ensure adherence to company cash handling protocols.

- Yamama Hypermarket

AUG 2023 - NOV 2024

Jumeirah 1, Dubai

CASHIER/ CUSTOMER SERVICE

- Greet customers warmly and assist with inquiries.
- Operate the POS system to scan items and process payments, refunds, or exchanges.
- Manage cash transactions and maintain a balanced cash drawer.
- Bag groceries securely and efficiently.
- Maintain a clean and organized checkout area.
- Address and resolve customer issues or discrepancies.

+ EDUCATION

- Govt. Science College, Matale, Sri Lanka

2017

ADVANCED LEVEL

- Passed all subjects

- Christ Church College, Matale, Sri Lanka

2014

ORDINARY LEVEL

- Passed all subjects

- Life English Academy, Sri Lanka

2017

ENGLISH LANGUAGE CERTIFICATE

- Academic Australasia college

2019

HIGH SCHOOL DIPLOMA

Diplo in Tourism and Hospitality Management