



Pradeep Kumar Biswal

Cashier Supervisor

Career Objective

Innovative and Expertise in Sales with 20+ years of experience Seeking to secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. and a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

Work Experience

Cashier Supervisor/Customer Service Executive Sep 2022 – Present **Day to Day International Trading LLC, Dubai, UAE**

- Oversee cashiers to ensure compliance with policies and operations.
- Train and develop new cashiers in operations and customer service.
- Manage cash handling, including reconciliation and daily deposits.
- Address customer inquiries and resolve transaction-related issues.
- Prepare daily sales reports and monitor inventory levels for restocking.

Cashier Cum Supervisor, Full-time Jan 2018 – Dec 2020 **Sakoon Restaurant, Saudi Arabia**

- Address customer inquiries and resolve issues
- Ensure accurate payment processing
- Oversee cashier team and operations
- Maintain daily cash reports and reconcile drawers
- Train new cashiers on procedures.

Cashier, Full-time Feb 2011 – Dec 2015 **Copper Chimney Restaurant, India**

- Process customer transactions accurately
- Handle cash, credit, and debit card payments
- Provide excellent customer service and address inquiries
- Maintain cleanliness and organization at the cashier station
- Assist with inventory management and stock replenishment

Cashier, Full-time Feb 2008 – Jan 2011 **Firaangi Paani Restaurant, India**

- Provide friendly and prompt customer service
- Process customer payments accurately and efficiently
- Handle cash, credit, and digital transactions
- Maintain a clean and organized cashier area
- Assist with resolving customer inquiries and issues

Cashier, Full-time Jan 2007 – Jan 2008 **Mainland China, Bangalore, India**

- Accurately process customer transactions and payments
- Provide excellent customer service and support
- Maintain an organized and clean cashier area
- Handle cash, credit, and digital payments securely
- Assist with resolving customer inquiries and complaints.

• Education

- ✓ Higher Secondary Education, India
- ✓ Diploma in Computer Application, India

PERSONAL DETAILS

📞 Mobile No:

+971 545054979

✉ E-mail:

pradeep.bswl@gmail.com

📍 Current Address:

Dubai Emirate, UAE

🎂 Date of Birth:

15/06/1984

♂ Gender:

Male

🇮🇳 Nationality:

Indian

🛂 Visa Status:

Employment Visa

Skills

- ✓ Interpersonal communication
- Organization
- ✓ Time management
- Teamwork
- ✓ Adaptability
- ✓ Critical
- ✓ Attention to detail
- ✓ Leadership
- ✓ Problem-solving

Languages

- ✓ English: Good.
- ✓ Hindi: Good.
- ✓ Arabic: Medium.
- ✓ Odia: Native