



PRASAD ALAHAPPERUMA

CONTACT

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Muhaisnah 04, Dubai , UAE

EDUCATION

2003 - 2004

E TECH INTERNATIONAL - SRI
LANAKA

- Microsoft Office Certificate

2010 - 2012

H / THERAPUTHTHA
NATIONAL SCHOOL - SRI
LANAKA

- Advanced Level Examination

SKILLS

- Customer Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English ●●●●
- Hindi ●●●●
- Sinahala ●●●●●

PROFILE

Skilled operative with substantial knowledge the food preparation of the food preparation environment and first hand experience of the manufacture and packaging of food items as part of a production assembly line. Committed to following health, safety and hygiene regulations and following all quality assurance procedures. Proven history of resolving issues within food manufacturing processes while minimizing down time and ensuring safe and reasonable solutions.

WORK EXPERIENCE

McDonald's - UAE

2017 - PRESENT

Crew Trainer

- Maintaining the quality of the food.
- Maintaining a good relationship with the customers by providing a good hospitality experience.
- Food preparation according to the food safety standards and guideline.

2015 - 2017

- Couching and guiding the new people.
- Helping the management team to accomplish their targets.

Cinomon Resort - Sri Lanka

Steward & Customer Care
Representative

- Food preparation and maintaining the quality of the food according to the food safety standards.
- Assisting the guests and engaging with them by providing a good hospitality experience.
- Helping the management staff to maintain a quality and standard services in the hotel.