

## CONTACT

## 🂊 Phone

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### 🖾 Email

prasannakumar.palli123@gmail.com

### \land Address

Bur Dubai UAE

## **PERSONAL DETAILS**

- Date of Birth: 16/08/1991
- Gender: Male
- Marital Status: Single
- Nationality: Indian

# SKILLS

- Performance monitoring
- Vehicle inspection and maintenance
- Operations oversight
- Customer centric approach
- Employee mentoring
- Inventory management software
- Route scheduling
- Time management
- Teamwork and collaboration

## LANGUAGES

- English
- Hindi
- Telugu

## PASSPORT DETAILS

- Pass port No: Y5002824
- Issued date: 29/05/2023
- Expiry date: 28/05/2033
- Visa status: Visit Visa

# PRASANNA KUMAR PALLI

## SUMMARY

Experienced in logistics and team management, focusing on streamlining delivery operations. Enhance delivery efficiency and customer satisfaction through strong organizational skills and problem-solving abilities. Excel in coordinating teams, ensuring timely and accurate deliveries.

# WORK EXPERIENCE

### **DELIVERY SUPERVISOR**

Ecom Express Limited | Andhra Pradesh, India

Jan 2020 – Aug 2024

- Improved team efficiency by streamlining delivery processes.
- Trained new staff for enhanced performance and quicker deliveries.
- Ensured timely deliveries with meticulous route planning.
- Coordinated with warehouse teams to ensure seamless dispatch process.
- Conducted regular vehicle inspections for uninterrupted delivery service.

## **DELIVERY AGENT**

Amazon | Andhra Pradesh, India

Feb 2018 - Dec 2019

- Ensured timely delivery by adhering to set schedules and routes.
- Maintained vehicle cleanliness for a positive company image.
- Provided outstanding customer service with prompt, courteous delivery of packages.
- Sorted parcels according to the route, enabled quicker deliveries.

## EDUCATION

### **BACHELOR OF COMMERCE**

- Andhra University | Visakhapatnam, AP, India
- Jun 2010 Apr 2013

# DECLARATION

I hereby declare that the above-mentioned statement is true of myknowledge