

Pritam Kumar Singh

307 Anna's building opposite to Moon valley hotel, Burjman
Email id: Pritamkr.sing@gmail.com Mob. No. +971507892648

OBJECTIVE

To contribute as a team player in the overall success of the progressive growthoriented Company. To add value to organization and to enhance my skills and capabilities inconjunction with the company's goals and objectives.

EXPERIENCE

- Worked as a Barista Trainer in Starbucks coffee shop from 03 August 2018 to 17th February 2022
- Worked as a Bartender and Cashier in Naqab in Singapore from November 2022 to April 2023
- Worked as a Barista in Lagardere capital in Abu Dhabi Airport from 17 October 2023 to 30 January 2024
- Worked as a Barista in Black Sheep Coffee (SPECIALTY COFFE) in Dubai from 01 February 2024 to 27 September 2024

RESPONSIBILITIES

- Controlling of wastage.
- Responsible for store Profitability.
- Managing the team of 5 Barista as well as meeting Monthly targets
- Handling customer complaints.
- Handling teaching & training of store.
- Handling inventory.
- Training new Barista.
- To make waffles, fresh sandwiches and salads.

ACHIEVEMENTS

- Selected for Starbucks Coffee Barista Pride
- Awarded as partner of the Quarter
- Coffee Master
- Coffee Trainer

KEY COMPETENCIES

Team Leader skills

- Having hands on approach and leading by example.
- Accountable and resilient.
- Commitment to delivering a high level of customer service.
- Proven record of enforcing standards for individual performance.
- Ability to work under pressure.
- Flexibility to respond to a variety of work situations

Qualifications

- Higher secondary from I.C.S.E
 - Senior secondary from West Bengal Board
 - Diploma in hospitality and tourism management from Academies Australasia College in Singapore.
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Personal skills

- Capable of carrying individual and collective responsibility.
- Having a flexible “can-do” attitude and a positive approach to problem.
- Optimist.
- Hardworking

Hobbies

- Watching Movies

PERSONAL PROFILE

- Father’s name- Sh. Raj Kumar Singh
- Nationality - Indian
- Marital Status- Married
- Language known– English, Bengali,Hindi
- Passport- S7827767
- Date of birth- 30-04-1996