



# PRITAM MAJUMDER

DARK STORE MANAGER



Kolkata, West Bengal, India, Kolkata, India



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## ABOUT ME

Detail-oriented and proactive Supply Chain Executive with over 4 years of experience in the ecommerce industry. Proficient in supporting day-to-day operations of the supply chain, including procurement, inventory management, and order fulfillment. Demonstrated ability to collaborate with cross-functional teams to ensure seamless order fulfillment and customer satisfaction. Skilled in analyzing supply chain data and metrics to identify areas for improvement and optimize operational efficiency.

## LANGUAGES

ENGLISH

BENGALI

HINDI

## LINKS

LinkedIn:

[www.linkedin.com/in/pritam-majumder-](https://www.linkedin.com/in/pritam-majumder-)

## WORK EXPERIENCE

### BLINKIT

Kolkata  
Oct 2023 - Apr 2024

#### Dark Store Manager

Manage all operations related to ES (Express Stores) for Blinkit in the designated region- full ownership of the express store's operational SLA and metrics. Lead all aspects of express store operations including but not limited to inbound, inventory, last mile operations, manpower management, rostering and training. Ensure implementation and adherence to all SOPs as part of express store operations. Performance monitoring and collaborating with operation teams on organisational/customer experience metrics, including root cause analysis of problems and planning corrective actions, managing, and motivating a full express stores team within a time-sensitive and demanding operational environment safety & quality compliance across the premises. Expansion planning and budgeting. Communicate and negotiate with suppliers and vendors to land more profitable deals. Find cost-effective solutions for supply chain processes. Maintain supply chain inventory and records. Collaborate with other departments, such as Operations and Finance, to create effective business plans. Process enhancement improving SLA and rest factors. Analysing supply chain data and performance

### YUSEN LOGISTICS (INDIA) PVT LTD.

Kolkata  
Jun 2022 - Sep 2023

#### Senior Executive

- Accountable for a broad spectrum of activities encompassing – preparation/use of SOPs in all departments in sync with the laid down procedures; online & facility audits of QC and warehouse; monitoring adherence to various laid down procedures in receipt/storage/testing/processing and dispatch of products
- Involvement in the retrieval of documents, safeguarding the current version of documents are available at the workplace; daily tracking in process, final inspection audit results; daily tracking of 5S results and so on
- Implementation of Quality Management System (5S, SOP, 8 Waste, Kaizen, 5 Why analysis, RCA, CAPA); documentation of all the reports; accomplishing KPI results on weekly/monthly basis; managing customer compliant; providing problem response report on time; internal/external auditing etc.
- Engaged in Continuous Improvement activity; EHS audit on weekly basis and preparing reports

### FLIPKART

Patna  
Sep 2020 - Jun 2022

#### Supply Chain Executive

- Played a vital role in a vast gamut of tasks comprising – execution of the end-to-end procurement process, interfaced with operation process team, vendor management, inventory management and projection management Efficiently maintained the warehouse facilities to ensure easy functioning (such as proper planning, placing orders for new stock & supplies and so on)
- Instrumental in receiving deliveries of the products, sorting/arranging the supplies to ensure efficient supply chain management
- Accountable for array of activities comprising - restocking the office supplies, clerical tasks (filing/copying/mail distribution), documentation (physical files/tracking spreadsheets)

**VARUN BEVERAGES  
LIMITED  
(FRANCHISE OF  
PEPSICO INDIA)**

Kolkata  
Mar 2017 - Mar 2018

& reports)• Key role in improvising collaboration amongst team members with proper planning to distribute to stakeholders.

**Quality Control Executive**

- Profound role in safeguarding the quality parameters of the products; interfaced with teams in context to safety & hygiene matters Played a key role in supporting with execution of quality unit activities associated with government regulations; supervised consumable laboratory supplies and replenished inventory to enable timely completion of testingactivities• Meticulously developed technical reports/other documentation to record analytical test results and conclusions• Effectively interfacing with laboratory technicians, production personnel, customers to enhance product quality and functionality• Diligently managed lab samples and disposed of waste by adhering to safety protocols and global standards• Vital role in maintain a clean laboratory with well-stocked supplies to save time and money.

## EDUCATION

**PSB ACADEMY**

2019

**Post Graduate Diploma**

Bachelor's degree in Supply Chain Management, Logistics, Business Administration

**TECHNO INDIA SALT  
LAKE**

2017

**Bachelor of Technology (B.Tech.)**

**SODEPUR HIGH  
SCHOOL**

2013

**Science**

## SKILLS

OPERATIONS MANAGEMENT

ANALYTICAL SKILLS

SUPPLY CHAIN

VENDOR SOURCING

ORDER PLACEMENT

LOGISTICS COORDINATION

ORDER FULFILLMENT

SUPPLY CHAIN DATA ANALYSIS

REGULATORY COMPLIANCE

SUPPLY CHAIN MANAGEMENT LOGISTICS  
BUSINESS ADMINISTRATION

INTEGRATED SUPPLY CHAIN MANAGEMENT

SUPPLY CHAIN MANAGEMENT

MICROSOFT EXCEL

NEGOTIATION

INVENTORY MANAGEMENT

CROSS-FUNCTIONAL TEAM COLLABORATION

INBOUND SHIPMENT TRACKING

PROCESS IMPROVEMENT

ORDER

LOGISTICS

ECOMMERCE

PROCUREMENT INVENTORY MANAGEMENT

TIME MANAGEMENT

DAYTODAY OPERATIONS

INTERPERSONAL