

Priya Hemnani

Senior Test Engineer/ QA Test Lead



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📍 Bur Dubai, Dubai 🌐 <https://github.com/phemnani26>

🎓 EDUCATION

Master in Business Administration, Information Technology (Correspondence), Jaipur National University
Jul 2016 – Jun 2018 | Jaipur, India

Bachelor of Science, Computer Science, Ashoka Centre for Business And Computer, Pune University
Jun 2013 – May 2016 | Nashik, India

🧠 SKILLS

Manual Testing ● ● ● ● ●
Functional, Regression, Smoke, Integration, System, API and Acceptance Testing

Automated Testing Tools ● ● ● ● ●
Selenium WebDriver, Behavior-Driven Development, Cucumber

Tools ● ● ● ● ●
JIRA, TestRail, BrowserStack, Kobiton, GitHub, Postman, Jupyter Notebooks

Methodologies ● ● ● ● ●
Agile/Scrum, QA Processes, Data-driven decision making

Programming Languages ● ● ● ● ●
Java, Python (Pandas, NumPy), SQL

Data Analysis ● ● ● ● ●
Data Cleaning, Statistical Analysis, Data Visualization

Data Visualization Tools ● ● ● ● ●
Power BI, Tableau, Excel

🧩 CORE COMPETENCIES

- End to End Testing
- Database Testing
- Black Box Testing
- Test Automation
- API Testing
- Defect Analysis
- Problem Solving
- Decision Making
- Team Management
- Documentation and Reporting
- Test Management (TestRail)
- Mobile Testing (Kobiton)

📜 CERTIFICATIONS

- Data Science Certification – Boston Institute of Analytics
- ISTQB Foundation
- Lean Six Sigma and RPA Dynamics

🗣️ LANGUAGES

- English
- Hindi
- Marathi
- Sindhi
- Spanish (A1)

📋 PROFILE SUMMARY

- **Results-driven Senior Test Engineer** with 7 years of expertise in manual and automation testing, adept at designing efficient test frameworks to enhance coverage by 30% and ensure high quality software delivery.
- Proficient in creating and executing test plans for regression, functional, integration, and usability testing across platforms, with solid API testing skills using tools like Postman and MySQL for backend validation.
- Streamlined defect tracking processes using JIRA, enhancing communication across five cross-functional teams; implemented structured workflows that reduced average resolution time by 25% over four consecutive sprints.
- Collaborative team player, with a history of mentoring junior engineers and fostering growth. Strong background in cross-functional work with developers, product managers, and business analysts to deliver top-notch solutions.

💼 PROFESSIONAL EXPERIENCE

WebMD (Healthcare domain), SDET

Aug 2021 – present | Mumbai, India

Project: **EngagedMedia**

EngagedMedia offers a patented enrollment and intelligent claim-based messaging platform, utilizing digital technology to communicate directly with patients, providing services such as savings card access, real-time prescription processing, pharmacy claims assistance, and valuable brand content.

Responsibilities:

- Conducted end-to-end testing for EngagedMedia's digital services, improving user satisfaction by 20% in three months.
- Validated RxPush, RxProximity, and RxSurveyor modules, reducing production issues by 40%.
- Created test plans that increased defect detection by 30% and cut critical production defects by 40%.
- Expanded web and mobile test coverage by 25%, reducing testing time by 20%.
- Managed the testing lifecycle in JIRA, resolving 95% of defects pre-production.
- Automated key test scripts, reducing manual testing by 20% and speeding up regression cycles.
- Coordinated QA-development efforts, decreasing post-release bugs by 30% and streamlining collaboration via JIRA.
- Led defect resolution tracking across five product releases, cutting post-release issues through improved team communication.
- Streamlined test documentation processes, reducing case creation time by 30% and boosting QA efficiency.

Capgemini Pvt Ltd (Banking- Payments and General Insurance domain), Senior Software Engineer

Nov 2017 – Aug 2021 | Mumbai, India

Projects

- **Movemoney**: Focused on creating a **single payment market** in the European Union, supporting the **Single Euro Payments Area (SEPA)** to streamline **cross-border payments**.
- **Personal Risk Services (Digital)**: Delivered **general insurance products** covering **property and casualty, accident and health**, and **reinsurance** for the largest publicly traded **property and casualty company**.

Roles & Responsibilities:

- Developed and executed 30+ test plans for web and mobile platforms, reducing post-release defects by 40%.
- Conducted functional, cross-browser, integration, and regression testing using Selenium POM with Java, ensuring reusability across 15+ applications in five months.
- Built automated test suites to streamline scenarios, improving defect detection and resolution rates for critical issues.
- Managed 150+ defects in JIRA, collaborating with developers and analysts to resolve the top three causes of product crashes within six weeks.
- Delivered bi-weekly reports on 25+ test cases, providing actionable insights to stakeholders during triage meetings.
- Performed cross-platform testing on 10+ browsers and devices, identifying inconsistencies impacting 5,000+ users weekly.