



RABIN PANDEY

SALES ASSOCIATE / TEAM LEADER

RETAIL / FASHION / SPORTS

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DUBAI - U.A.E

D.O.B = 04-09-1999

Nationality :Nepal

Visa status = Cancel visa

ABOUT ME

I am a dynamic & energetic professional with nearly 5 years of rich experience, An effective communicator with excellent relationship building & interpersonal skills; strong analytical, problem solving and organizational abilities, possess a flexible and detail oriented attitude.

SKILLS

Management Skills

MS Excel skills

Digital Marketing

Customer Service

Critical Thinking

Sales Strategy Skills

LANGUAGE

- NEPALI
- ENGLISH
- Hindi

EDUCATION

Completed Secondary Level Education (10) from Shree kalika Secondary School In Nepal - Butwal , Kalikanagar .

Completed Higher Secondary(12) Level Education from Shree Kanti Higher Secondary School In Nepal - Butwal

EXPERIENCE

Sales associate /Team leader 2017-2021

N-MART SHOPPING CENTER BUTWAL -NEPAL

Working as a sales associate in Retail FMCG Section .

Working as a team leader in FMCG section at Store .

Sales associate / Team leader 2021-2023

GRANDIOSE HYPERMARKET LLC (GHASSAN ABOUD GROUP)

Working as a sales associate in (fashion) clothes , watches & jewellery .

Working as a sales associate in Retail FMCG Section .

Working as a team leader in FMCG Section at Store .

Sales / Customer Service 2023-2024

AMRIT TOURS & TRAVEL LLC -BURDUBAI -DUBAI U.A.E

Working as a sales (ticket , visa , tour pacakage) and customer service .

Sales associate /Cashier 2024-2025

LEVEL JEANS FASHION LLC CITY CENTER BURDUBAI -DUBAI

Working as a sales associate in fashion -Clothes & Shoes Section .

Working as a cashier in level jeans fashion llc .

RESPONSIBILITIES

- Greet customers immediately upon entering the store with a smile & Create a positive first impression for the customer through an energetic attitude .
- Be aware of store sales and KPI targets, as well as individual target take ownership over them and effectively use all available store resources to meet or exceed them .
- Process merchandise deliveries quickly and effectively, and constantly replenish merchandising fixtures to ensure the store's entire product offer is represented on the sales floor .
- Be a role model for customer service and meeting or exceeding customers' expectations .
- Maintain a polished and professional appearance in line with brands standards .
- Participate in inventory management, including receiving tagging and organizing merchandise.
- Ensure the store is clean, Organized, and well stocked.
- Stay Informed about new product arrivals, seasonal collections and brand initiatives.
- Build and maintain strong and long-term relationships with customers, encouraging repeat visits and loyalty.
- Receives and processes cash, changes and credit payments and generates invoices and receipts .