



# RASHMI IMESHA

## CASHIER

Friendly and solutions-oriented customer service representative with excellent communication skills and desire to positively represent a retail brand as a prominent member of a front-facing retail team. Hard worker with ability to multitask to complete daily tasks while helping customers.

## Contact

**Phone** 971 56 85 95 277

**Email** rashmiwijemanna97624@gmail.com

**Address** DUBAI, UAE

## Personal Details

- Date of Birth : 24/06/1997
- Nationality : Sri Lanka
- Passport : N9639413
- Visa Status : Visit Visa
- Gender : Female
- Marital Status : Married

## Education

- Lalith Athulathmudhali Vocational Training Centre, Sri Lanka 2018 Human Resources Management Certificate Course
- Vocational Training Centre, Sri Lanka 2019 MS Computer Course
- University of Ruhuna Sri Lanka Bachelor of Art Degree

## Expertise

- Sales
- Problem Solving
- TeamBuilding
- Excellent CustomerService
- Ability to make change

## Language

English

## Experience

2023 - 2024

### DAY TO DAY INTERNATIONAL HYPERMARKET UAE CASHIER

- Greeted customers to the store, following through on requests and orders.
- Carried out all transactions on cash register, including cash check, card payment and refunds or exchanges.
- Successfully handled customer complaints by resolving issues and offering discounts when appropriate, with manager 's approval.
- Maintain clean and tidy checkout areas.

2022-2023

### KABAB ROLLS RESTAURENT UAE CASHIER CUM WAITRESS

- Welcoming guests as they enter the restaurant
- Offering advice or recommendations to customers and answering any inquiries
- Operating the cash register, scanner, scale or the restaurant's computer system
- Ensuring correct meal prices, accepting payments and administering receipts to customers
- Resolving any pricing complaints and providing solutions or a positive customer service experience

2019-2022

### COZY FAMILY RESTAURANT SRI LANKA CASHIER CUM WAITRESS

- Provide excellent customer services.
- Always strive towards best customer satisfaction.
- Greet customers and present menus.
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Collect payment by accepting cash, checks or charge payment and makes change for customers.

## DECLARATION

I hereby declare that the details furnished above are true and correct." "The information presented in this resume accurately reflects my qualifications and experience.

Rashmi Imesha