



RASHMI IMESHA

CASHIER

Friendly and solutions-oriented customer service representative with excellent communication skills and desire to positively represent a retail brand as a prominent member of a front-facing retail team. Hard worker with ability to multitask to complete daily tasks while helping customers.

Contact

Phone 971 56 85 95 277

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Address DUBAI, UAE

Personal Details

- Date of Birth : 24/06/1997
- Nationality : Sri Lanka
- Passport : N9639413
- Visa Status : Visit Visa
- Gender : Female
- Marital Status : Married

Education

- Lalith Athulathmudhali Vocational Training Centre, Sri Lanka 2018 Human Resources Management Certificate Course
- Vocational Training Centre, Sri Lanka 2019 MS Computer Course
- University of Ruhuna Sri Lanka Bachelor of Art Degree

Expertise

- Sales
- Problem Solving
- TeamBuilding
- Excellent CustomerService
- Ability to make change

Language

English

Experience

2023 - 2024

DAY TO DAY INTERNATIONAL HYPERMARKET UAE CASHIER

- Greeted customers to the store, following through on requests and odors.
- Carried out all transactions on cash register, including cash check, card payment and refunds or exchanges.
- Successfully handled customer complaints by resolving issues and offering discounts when appropriate, with manager 's approval.
- Maintain clean and tidy checkout areas.

2022-2023

KABAB ROLLS RESTAURENT UAE CASHIER CUM WAITRESS

- Welcoming guests as they enter the restaurant
- Offering advice or recommendations to customers and answering any inquiries
- Operating the cash register, scanner, scale or the restaurant's computer system
- Ensuring correct meal prices, accepting payments and administering receipts to customers
- Resolving any pricing complaints and providing solutions or a positive customer service experience

2019-2022

COZY FAMILY RESTAURANT SRI LANKA CASHIER CUM WAITRESS

- Provide excellent customer services.
- Always strive towards best customer satisfaction.
- Greet customers and present menus.
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Collect payment by accepting cash, checks or charge payment and makes change for customers.

DECLARATION

I hereby declare that the details furnished above are true and correct." "The information presented in this resume accurately reflects my qualifications and experience.

Rashmi Imesha