DEV KUMAR SHRESTHA

STORE SUPERVISOR



PROFESSIONAL SUMMARY

Dynamic professional with a strong track record and eagerness to contribute to the team's success through proven skills in leadership and problem-solving. Always opportunity seeker to join and grow with the team.

WORK HISTORY

TALABAT TMART (STORE SUPERVISOR) LOCATION: ABU DHABI, KHALDIYA (2024 AUG till now) **Duties & Responsibilities**

- **Monitor KPI**
- Cut costs by 15% via strategic planning
- Elevated customer satisfaction to 95%
- Led team to win 'Best DARKSTORE award
- Pioneered zero-error inventory system
- Negotiated deals enhancing profit by 20%
- Streamlined ops for peak season success

NOON IN MINUTES (Store In charge)

Location: Dubai (2021-2024) **Duties & Responsibilities**

- Boosted order accuracy to 99.8%
- Slashed delivery times by 25%
- Managed 50+ staff, upping productivity
- Implemented for 30% faster stocking

NOON GROCERY (SR. LOGISTIC ASSOCIATE)

Location: Techno Park (Warehouse) (2020-2021) **Duties & Responsibilities**

- Streamlined inventory, boosting efficiency by 20%
- Led a team of 15, achieving 99% on-time delivery
- Implemented RFID tracking, cutting loss by 30%
- Negotiated with vendors, saving 10% on supplies
- Managed 50K sq ft warehouse with zero accidents
- Optimized routes, reducing shipping costs by 15%
- Trained 20+ associates in safety & best practices
- Mastered WMS tech, enhancing picking accuracy
- Coordinated seamless import/export operations
- Revamped layout, increasing storage capacity 25%

CONTACT

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ACHIEVEMENT ON EXPERIENCE

- **WARHOUSE success:** Awarded As Inventory Champion **DARKSTORE** success
- Increased from 86% to 98% on time delivery
- 1000+ orders per day
- 10% to 2.96 % breach minimized on fulfilment order

SKILLS

- Order Management
- **Customer Service**
- Excel / Google Sheet
- Pivot table generate (macros)
- Management
- **Quality Control**

EDUCATION

- SKY INTERNATIONAL COLLEGE, **BUTWAL. NEPAL** Masters in Business Administration 2017-2019
- SIDDHARTHA GAUTAM BUDDHA CAMPUS **BUTWAL • NEPAL** Management (Bachelor Degree) 2012
- **GLORIOUS COLLEGE BUTWAL -**Intermediate 2008

LANGUAGES

- ENGLISH
- HINDI