



NAMAKULA REHEMA SALIM

CAREER OBJECTIVE

To obtain a responsible, challenging position and to be able to share, improve and make full use of my knowledge and skills for the growth, betterment and progress of an established organization dynamically.

WORK EXPERIENCE

Company: The Uncommon - Dubai

Position: Server

Duration: November 2024 – To Date

Company: Café Javas-Kampala, Uganda

Position: Dispatcher

Duration: January 2023 – May 2024

Company: Texas Chicken & Burger King -Dubai

Position: Cashier / Waitress

Duration: October 2019 – October 2021

DUTIES AND RESPONSIBILITIES

- Greet and seat guests in a timely and professional manner.
- Take orders and serve food and beverages to guests.
- Ensure guests satisfaction with their meals and dining experience.
- Respond to guests' inquirers, requests and complaints in a professional and friendly manner.
- Collaborate with kitchen staff to ensure eminent and accurate service.
- Manage cash and credit transactions maintaining accurate records of sales and tips.
- Follow food safety and sanitation food guidelines.
- Examines the food items, destination, route, rate, and delivery time
- Taking ownership throughout the shift.

CONTACT

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PERSONAL INFORMATION

Nationality : Ugandan

Visa Status : Residence Visa

Gender : Female

Marital Status: Married

Language : English

SKILLS

- Customer service skills.
- The ability to work well with others.
- The ability to accept criticism and work well under pressure.
- To be thorough and pay attention to detail.
- Excellent verbal communication skills.
- A desire to help people.
- Active listening skills.
- A good memory.

EDUCATION

- High School Certificate

PROFESSIONAL CREDENTIALS

- Certificate of Attendance: Basic Food Safety - Food Service
- Certificate of Appreciation: Amazon Catering, 2021
- Experience Certificate: Cashier Training, 2019
- Certificate in Computer Appreciation, 2015

REFERENCE

Available Upon Request

DECLARATION

I hereby confirm that the above-mentioned statements are true and correct to the best of my knowledge and belief.