



# NAMAKULA REHEMA SALIM

## CAREER OBJECTIVE

To obtain a responsible, challenging position and to be able to share, improve and make full use of my knowledge and skills for the growth, betterment and progress of an established organization dynamically.

## WORK EXPERIENCE

**Company:** The Uncommon - Dubai

**Position:** Server

**Duration:** November 2024 – To Date

**Company:** Café Javas-Kampala, Uganda

**Position:** Dispatcher

**Duration:** January 2023 – May 2024

**Company:** Texas Chicken & Burger King -Dubai

**Position:** Cashier / Waitress

**Duration:** October 2019 – October 2021

## DUTIES AND RESPONSIBILITIES

- Greet and seat guests in a timely and professional manner.
- Take orders and serve food and beverages to guests.
- Ensure guests satisfaction with their meals and dining experience.
- Respond to guests' inquirers, requests and complaints in a professional and friendly manner.
- Collaborate with kitchen staff to ensure eminent and accurate service.
- Manage cash and credit transactions maintaining accurate records of sales and tips.
- Follow food safety and sanitation food guidelines.
- Examines the food items, destination, route, rate, and delivery time
- Taking ownership throughout the shift.

## CONTACT

**Email:** rema.salim277@gmail.com

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**Address** : Dubai, UAE

## PERSONAL INFORMATION

**Nationality** : Ugandan

**Visa Status** : Residence Visa

**Gender** : Female

**Marital Status:** Married

**Language** : English

## SKILLS

- Customer service skills.
- The ability to work well with others.
- The ability to accept criticism and work well under pressure.
- To be thorough and pay attention to detail.
- Excellent verbal communication skills.
- A desire to help people.
- Active listening skills.
- A good memory.

## EDUCATION

- High School Certificate

## PROFESSIONAL CREDENTIALS

- Certificate of Attendance: Basic Food Safety - Food Service
- Certificate of Appreciation: Amazon Catering, 2021
- Experience Certificate: Cashier Training, 2019
- Certificate in Computer Appreciation, 2015

## REFERENCE

Available Upon Request

## **DECLARATION**

I hereby confirm that the above-mentioned statements are true and correct to the best of my knowledge and belief.