

MUHAMED ASHRAF

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Kerala, India



EDUCATION

- DEGREE (MATHS)-2002
UNIVERSITY OF CALICUT
- PRE-DEGREE-1999
UNIVERSITY OF CALICUT
- TTC-2002
KERALA EDUCATION DEPT
- SSLC- 1997

PROFESSIONAL SKILLS

- Multi-tasking
- Customer assistance
- Manage front area
- Cash register operations
- Team management
- Inventory control
- Financial management
- Sales target achievement

COMPUTER PROFICIENCY

- Microsoft office(word, excel)
- Sowaare software –infi
- Knowledge of NCR system
- SODA ,JDA (operating system)

LANGUAGES KNOWN

Language	Speak	Write	Read
English	High	High	High
Arabic	High	medium	High
Hindi	High	High	High

PERSONAL INFORMATION

Nationality -Indian
Date of birth -15/05/1982
Gender -Male
Marital status -Married

PROFILE SUMMARY

15 years of GCC(Saudi Arabia) experience in Supermarket/Hypermarket as cashier,headcashier,supervisor ,customer service and assistant store manager .Experience in sales,cash,management and overseeing talented teams while guiding staff for superior interactions. Successful background resolving routine and unique issues to drive continued revenue growth and increase customer loyalty.

EMPLOYMENT CHRONICLE

ASSISTANT MANAGER NOV 2020-SEPT 2023

MALABAR GREEN HYPERMARKET(Kannur, Kerala)

- Store opening and closing procedure
- Retail inventory management
- Motivate sales employees to improve customer service and store revenue
- Skills used scheduling ,ordering ,teamwork,merchandising,training,planning and promotions

STORE SUPERVISOR | NOV 2016-JULY 2018

DANUBE CO. JEDDAH SAUDI ARABIA

- Daily operational tasks ,Warehouse managment
- Assist managers with administrative tasks, scheduling, ordering and inventory responsibi
- Interact and communicate effectively with customers and all Level of workers .

HEAD CASHIER|MARCH 2010-AUG 2016

DANUBE CO.JEDDAH SAUDI ARABIA

- Supervise all cashiers observations and ensure that each cashier is meeting the customer service requirements
- Receive payments by cash ,check, credit card,voucher etc.
- Manage front area including customer enquiries
- Manage daily flow of cash, bills and other expenses
- Addressing customer complaints appropriately
- Handle flow of customers to smoothie purchase

CASHIER | SEPT2006- MARCH2010

DANUBE CO. JEDDAH SAUDI ARABIA

- Computed and recorded all transactions
- Maintain refund and returns of customers
- Customer service ,problem solving and cash drawer

DECLARATION

I hereby declare that the above mentioned information is true and I bear the responsibility for the correctness of the above mentioned particulars

MUHAMED ASHRAF

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