

RIZA NARCISO

CASHIER / CUSTOMER SERVICE



CONTACT

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📍 Al Barsha Dubai - UAE

SKILLS

- Cash Handling
- Team Leadership
- Inventory Management
- Time Management
- Effective Communication
- Operational Efficiency
- Attention to Detail



PROFILE

Highly motivated and customer-focused cashier and customer service professional with 5 years of experience in fast-paced retail and service settings. Proficient in transaction processing, cash handling, and providing exceptional customer support. Skilled in resolving customer concerns, promoting satisfaction, and ensuring smooth operations. Known for strong communication, attention to detail, and the ability to work well both independently and in a team. Dedicated to delivering high-quality service while following company policies and procedures.



WORK EXPERIENCE

Shell **2020-2025**

Cashier / Supervisor

- Efficiently process customer transactions, handle cash and card payments, and ensure a smooth checkout experience.
- Lead a team of cashiers, oversee daily operations, manage inventory, and ensure the station is fully stocked and compliant with safety regulations.
- Address customer inquiries, resolve complaints, and maintain high standards of service, all while ensuring adherence to Shell's policies and providing training to new employees.

Subway, BL Convenience Store **2007-2008**

Cashier / Assistant Supervisor

- Process customer transactions, handle cash, and ensure a positive shopping experience.
- Manage inventory, assist in supervising the team, and ensure the store operates efficiently and in compliance with company standards.

Treats, BL Convenience Store **2004-2007**

Cashier

- Efficiently process customer transactions, handle cash and card payments, and provide excellent customer service.
- Assist in maintaining a clean and organized store environment, ensuring that shelves are stocked and products are easily accessible to customers.

Multirich Food Corp **2003-2004**

Production / Barline

- Assist in the preparation and assembly of food products, ensuring they meet quality standards and are produced efficiently.
- Manage the barline, ensuring a smooth operation, organizing materials, and maintaining a clean, safe work environment.



EDUCATION

Secondary **1998-2002**

Assemblywoman Felicita G Bernardino Memorial Trade School

High School Graduate