




Rosemary Kamau

CONTACT

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SKILLS

- Customer Service
- Transaction Handling
- Product knowledge
- Problem solving
- Communication
- Inventory Management

LANGUAGES

English

Fluent

PROFESSIONAL SUMMARY

Honest Cashier capable of managing money, merchandising stock and assisting customers with locating desired items. Successful at cleaning and arranging checkout lanes to maintain professional, visual appeal. Excellent oral and written communication, listening and time management skills with strong attention to detail and superior work ethic.

WORK HISTORY

Cashier 02/2024 - 12/2024

Quickmart Supermarket - Nairobi, Kenya

- Handled high volumes of transactions during holiday seasons efficiently.
- Maintained clean and organised workspace to ensure efficient service.
- Wrapped and bagged purchases for customers to easily carry items without damage.
- Trained and mentored new cashiers and clerks in correct processes.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Kept up-to-date with store promotions to provide accurate information to customers.
- Kept checkouts areas and general store clean and orderly.

Salesperson 01/2023 - 11/2023

Carrefour Sarit Center - Mombasa, Kenya

- Resolved customer concerns promptly to maintain satisfaction.
- Set up appointments with potential and current customers to discuss new products and services.
- Cultivated strong relationships with customers to increase retention rate.
- Trained junior team members, fostered a collaborative environment.
- Collected and processed payments.
- Responded to telephone and in-person requests for information.

EDUCATION

Diploma: Finance and Actuarial Science, 09/2018 - 03/2022
The Technical University Of Kenya - Kenya

Certificate: Google Digital Marketing & E-commerce, 02/2023
- 09/2023

COURSERA (Online Course) - Kenya

HOBBIES AND INTEREST

- Reading, swimming, travelling

REFERENCE

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Quickmart Supermarket

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