



ROSHAN VITTA DEVADIGA

PROFILE

Energetic, hardworking employee valued for fast, friendly service and accuracy in handling customer transactions. Address customers' needs while quickly moving them through the check-out process. Passionate about serving others and eager to take on new responsibilities and leadership roles.

CONTACT

Address: Dubai, U.A.E

Phone: (+971) 524267882

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PERSONAL DETAILS

Date of Birth: 30/06/1991

Nationality: Indian

Gender: Male

Marital Status: Single

Visa Status : Employment Visa

INTERESTS

Travelling
Cooking
Reading

LANGUAGES

English
Hindi
Marathi
Kannada

EDUCATION

Mangalore University

Bachelor of Hotel Management

Maharashtra Board

Higher Secondary School Certificate

WORK EXPERIENCE

SALT Dubai Mall (INDPT Food Company), Dubai – U.A.E

CASHIER & IN-STORE TRAINER

JAN 2022 TO TILL DATE.

- Welcome customers and help determine their orders.
- Process customer orders and record them in the restaurant database.
- Relay customers' orders to the kitchen staff.
- Ensure all orders are delivered to the customers in a timely manner.
- Accept cash and return the correct change.
- Tally money in the cash drawer at the beginning and end of each work shift.
- Place food orders in the appropriate bags and boxes.

METRO INOX INSIGNIA, Mumbai, India

GUEST SERVICE EXECUTIVE

SEPT. 2018 to JAN 2022

- Greeting guests upon arrival and making them feel welcomed.
- Administering check-ins and check-outs.
- Providing front desk services to guests.
- Assigning rooms and taking care of administrative duties.
- Delivering mail and messages.

NOVOTEL JUHU BEACH, Mumbai, India

SR. GUEST SERVICE ASSOCIATE

JAN 2016 to JUL 2018

- Managing a team of representatives offering customer support.
- Overseeing the customer service process.
- Resolving customer complaints brought to your attention.
- Creating policies and procedures.

TAJ LANDS END, Mumbai, India

JR. GUEST SERVICE ASSOCIATE.

JAN 2015 TO JAN 2016

- Take food and drink orders from customers accurately and with a positive attitude.
- Write patrons' food orders on order slips, memorize orders, or enter orders into computers for transmittal to kitchen staff.