



RUSSAN AHAMAD

Sales Associate

CAREER OBJECTIVE:

A focused professional with strong experience in **Sales Associate** and the proven ability to assist customers with a well-informed selection of suitable products and services.

Demonstrates exceptional communication and relationship building skills, and encourages team collaboration in order to achieve excellent customer satisfaction.

Customer focused and experienced in call centre and retail operations with the proven ability to work towards and consistently exceed targets. Committed to the delivery of high service standards, with a dedication to delivering solutions, handling complaints, and solving problems

PERSONAL SKILLS:

- Good Communicational and interpersonal skills
- Hard working Team Members
- Very Energetic result oriented and organized.
- Courageous true towards the duties.
- Have a high respect for customer's service.
- Always keep on smiling under pressure.
- Efficient and well behaved person.
- Extremely hardworking self motivated and able to work independently.
- Keep excellent inter personal relations with colleagues and ready to help them.

WORK EXPERIENCE:

- ❖ **Signature Mini-Mart I Dubai, UAE**
Shop Keeper & Cashier I April, 2023 to May, 2025

JOB DESCRIPTION

- Dusting Restocking and Rearranging Shelves
- Ensure high levels of customer satisfaction through excellent sales service
- Assess customers needs and provide assistance and information on product features
- Welcome customers to the store and answer their queries
- Maintain in-stock and presentable condition assigned areas
- Actively seek out customers in store
- Remain knowledgeable on products offered and discuss available options
- Process POS (point of sale) purchases
- Cross sell products

- ❖ **LANDMARK GROUP (Talent Pro Pvt. Ltd) I Bangalore, India**
Sales Associate I July, 2021 to Nov, 2022

JOB DESCRIPTION:

- Greet customers in a friendly and professional manner
- Understand customer needs and recommend appropriate products or services
- Drive sales through engagement, suggestive selling, and sharing product knowledge
- Achieve or exceed individual and team sales targets
- Process sales transactions accurately using POS systems
- Maintain store cleanliness, restock shelves, and organize displays
- Handle customer inquiries, complaints, and returns in a professional manner
- Stay current on promotions, policies, and procedures
- Collaborate with team members to ensure high-quality customer experiences
- Perform inventory checks and assist with stock replenishment

DECLARATIONS:

I hereby certify that the above information are true and correct according to the best of my knowledge & My Experience.

Russan Ahamad

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PERSONAL INFORMATION:

RUSSAN AHAMAD

Nationality : Indian
Date of Birth : 23/03/1999
Gender : Male
Marital Status : Single

PASSPORT DETAILS:

Passport No. : R6841238
Date of Issue : 20/02/2018
Date of Expire : 19/02/2028
Place of Issue : Guwahati, India
Visa Status : Visit Visa (2 Months)

LANGUAGES KNOWN:

English, Hindi & Bengali (Fluent)
(Reading, Writing & Speaking)

EDUCATION QUALIFICATION:

Graduation (Bachelor in Arts)

Assam University (Assam, India) April, 2019

COMPUTER SKILLS:

Diploma in Computer Application & Office Manager (A.P.L.L)
Assam, India (2016 – 2017)

Ms Office, Excel & PowerPoint
Advanced, Creating Reports and analyses
Internet & Emails
Others Basic Computer Knowledge for
Operating

PROFESSIONAL SKILLS:

- Sales Proficiency
- Product Knowledge
- Inventory Management
- Order Processing
- Attention to Detail
- Communication Skills
- Team Collaboration
- Adaptability & Flexibility