



Raad Al-Hammouri

Contact

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Additional Skills

- Auditing
- Banking Services
- Selling Skills
- Computer Skills
- Expert in Finacle
- Expert in Eximblis
- Expert in Apple Products
- Content moderation
- Quality Specialist
- Logistics
- Compliance
- Accounts managing
- Broadcast management
- Event Management

Professional Summary

Senior finance executive for corporation and Individuals ,expert in all steps From Processing to disbursement , Expert in most of banks products and Facilities .
Experienced in Content moderation and content types ,Live Streaming ,Monitoring , multiple kinds of moderation systems , Compliance ,VIP Account Managing, Sales ,social media platforms .

Work Experience

Tango.me , Dubai-UAE VIP Account Manager Managing Vip accounts Spendings Taking VIP Users requests and provide solutions Maintain the Target Provide Campaigns and guide the users through them Maintain their media and their content Maintain Gifts requests Maintain the users retain and upgrade of their levels	10/2023 - 04/2024
Tango , Dubai - UAE Moderator Monitoring the application feeds and live streaming , analyzing and report at the end of the day. Develop and coordinate moderation system and customers needs and behaviors , Quality Specialist , working with compliance department too	4/2023- 10/2023
Bigo Live , Amman-Jordan Content Security Moderator Monitoring accounts , Checking for Any violations ,analyzing accounts , Training People at my Task and reporting at the end of the day	08/2021 - 04/2023
Emirates NBD , Dubai- UAE Finance Executive Client account Managing , Finance Advisor , arranging Meetings , creating KYC's Logistics for All corporation Kind's . Issuing Guarantees and import and export Documents . Expert in all kind of facilities , islamic and commercial facilities . Expert in Processing payment Transfers knowledge in Payment processing for both local and international	08/2019-12/2020
Teleperformance , Dubai - UAE Account And Billing Assistant Dealing With Fraud Issues , Account Hacking and Billing issues Dealing With Banking Transfers and Online Payments Dealing with different Payment methods issues and providing solutions Technical Support Managing Accounts Spendings	08/2018-06/2019

04/2017-04/2018

Landmark Hotel , Amman-Jordan

Sales Assistant Manager

Selling Rooms , conference and marriage halls.

Supervision on all Sales Men and their Target monthly , annually.

Reporting to my direct sales manager for any issues and provide solutions

01/2016-03/2017

Crystel , Amman - Jordan

Sales Specialist

Selling Communication services

Report to the direct Manager at the end of the day

Managing Meetings

Education

01/2012 - 01/2017

Applied Science University , Amman -Jordan

70% , Bachelor in Accounting

Languages

Arabic — Native

English — Fluent

Russian — Beginner

References

Available upon request