

Mohammad Raihan





Mahafus



Sales Representative/Customer Service Agent

Sales Representative/Customer Service Agent with over 7 years of experience and 1 year of market research experience. In quest of a challenging, career-oriented position, where I can utilize my skills and that allows growth for professional learning.

Personal Info

-  **Rehan_dxb@live.com**
-  **+971509199485**
-  **Dubai, United Arab Emirates**
-  **Bangladeshi**

Education

- 2013 – 2016** **BBA in International Business**
Ambedkar University, India
- 2010 – 2011** **High School Diploma**
Continental Academy

Skills

Leadership



Flexibility



Problem Solving



Time Manage



Computer Skills

Microsoft Office



Computer Browsing



Work Experience

- 2017 – Present** **Sales/Customer Service Agent**
Muzeira Group of Companies.
Job Role:
 - Responsible for responding to incoming client request & prepare quick solutions for every queries & concerns.
 - Build & maintain business to business relationships by providing excellent service to clients.
 - Oversee proper merchandising of stock according to products.
- 2016 – 2017** **Market Researcher**
Gulf Research & Marketing Consultancy.
Job Role:
 - Collaborate with other researchers in the planning, implementation & evaluation of surveys.
 - Conduct surveys and collect data, using method such as interviews, questionnaires, focus groups, market analysis surveys, public opinions.
- 2015 – 2016** **Sales Representative**
AL Nebras Electronics
Job Role:
 - Serves customers by helping them select products.
 - Drives sales through engagement of customers, suggestive selling, and sharing product knowledge.
 - Assists with inventory, including receiving & stocking merchandise.

Interest

- Driving
- Football
- Photography
- Gaming