



RAJESH YOUVARAJE

SUPPORT ENGINEER

CONTACT

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302, Marina suits, Dubai
Marina, Dubai, UAE

EDUCATION

2006 - 2009

TAGORE ARTS COLLEGE

- B.Sc COMPUTER SCIENCE

2004 - 2006

JEEVANANDAM HR SEC
SCHOOL

- HIGHER SCONDARY

2003 - 2004

GOVT. HIGH SCHOOL

- SSLC

TECHNICAL SKILLS

- SQL Server
- SQL
- GravityRP software
- Reporting Services
- Data Analysis
- Excel, Google Sheet
- JSON, XML, HTML, CSS
- Python Scripting

LANGUAGES

- English
- Malayalam (Basic)
- Tamil (Fluent)

PROFILE

To leverage my skills and experience in ERP implementation and software solutions, aiming to contribute to an organization by enhancing operational efficiency, delivering high-quality customer support, and driving technological advancements.

WORK EXPERIENCE

- Gravity Softnet Computer Trading LLC, Dubai** 2024 - PRESENT
Support Engineer - ERP Implementation
 - Installed and configured SQL Server, Reporting Services, and GravityRP software for new customers.
 - Provided comprehensive ERP module training to end-users.
 - Managed and resolved customer support calls, offering solutions and troubleshooting assistance.
 - Assisted the development team in software enhancements.
- TNQ Technologies Ltd.** 2021 - 2024
Data Analyst - Customer Support
 - Analyzed and processed data for Smart Diagnostics and Mliflow projects.
 - Conducted UAT and QA for customer feedback.
- SPi Global** 2017 - 2021
Senior QC and Shift In-Charge - XML Executive
 - Quality checked XML conversions for Intech and Frontier projects.
- Regency Group Holding, Qatar** 2013 - 2014
Yacht Crew
- SPi Global** 2010 - 2012
Junior Executive - XML
 - Converted and validated XML files for BMC Journals and Book projects.
- Mphasis, an HP Company, Puducherry** 2009 - 2010
Customer Support Officer

PROFESSIONAL STRENGTHS

- Team player with the ability to work independently.
- Self-motivated and dedicated with a drive to succeed.
- Strong analytical and problem-solving skills.