



MOHAMED RASHID P
CUSTOMER SERVICE

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Dubai.UAE

Passport No : X7267259

Visa Status: Cancelled

Diligent and personable customer service representative seeking a position in which my communication skills combined with my problem-solving skills can be useful in serving customers. Capable of handling multiple tasks in a fast-paced environment

PROFESSIONAL EXPERIENCE

CUSTOMER SERVICE

EAST INDIA FOODSTUFF - AL AIN - UAE 2019-2021

- Answering questions about a company's products or services
- Processing orders and transactions
- Resolving issues and troubleshooting technical problems
- Delivering information about a company's offerings
- Providing proactive customer outreach
- Handling customer complaints
- Collecting and analyse customer feedback

SALES EXECUTIVE

LOUIS PHILIPPE - CLOTHING STORE IN TIRUR, KERALA - 2021-2023

- Meeting with clients virtually or during sales visits
- Demonstrating and presenting products
- Establishing new business
- Maintaining accurate records

EDUCATION

**B.B.A – INTERNATIONAL SHIPPING &
AIR-CARGO LOGISTICS MANAGEMENT**

Bharathiar University
2018-2021

**PLUS TWO
KERALA BOARD OF HIGH SECONDARY**

2012- 2014

SKILLS

- Excellent typing skills
- Proficient in Microsoft Word, POS Systems, and Proprietary Data Entry Management Systems
- Oral and written communication
- ICA Smart Service

DRIVING LICENSE

Country : U.A.E

License No. : 2618959

LANGUAGES KNOWN

English	<div></div>
Hindi	<div></div>
Arabic	<div></div>
Malayalam	<div></div>