



PERSONAL INFO

Name : RATHEESH R NAIR

Address: Dubai, UAE.

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✉ rthshrnaair@gmail.com

PROFILE SUMMARY

Having 16 year experience in UAE . Detail oriented efficient organized professional with

- ☑ extensive experience in Telematics system.

☑ Possess strong analytical and problem solving with the ability to make well thought out decisions.

- ☑ Excellent written and verbal communication skills.

Resourceful in the completion of task effective at multi-tasking.

CAREER OBJECTIVE

To purchase and in a growth-oriented organization to utilize my skills and experience for the growth and prosperity of the organization which will simultaneously facilitate and professional growth.

WORK EXPERIENCE

Telematics Technician

Nectar Beats IT Solutions Dubai. (5th Sep 2021 to 10th Nov 2023)

Duties & Responsibilities

- a. Handled customer inquiries and concerns.
- b. Work on site, work closely with users and is responsible for ongoing maintenance.
- c. Managing all on site installation, Programming, Repair, Maintenance and test tasks in VTS.
- d. Build sustainable relationships of trust through open and interactive communication.
- e. Handle complaints, provide appropriate solutions and alternatives within the time limits and follow up to ensure resolution
- f. Lead projects and analyzed data to identify opportunities for improvement.
- g. Actively listened to customer's request. Confirming full understanding before addressing concerns
- h. Worked within applicable standards policies and regulatory guidelines to promote safe working environment.
- i. Developed team communications and information for meetings.

Maintenance Technician

Adaptus Technologies, Dubai (1st Jan 2021 to 3rd June 2021)

Duties & Responsibilities

- a. Identify and resolve issues in HVAC and lighting systems by troubleshooting electrical and mechanical problems.
- b. Diagnose and repair HVAC system issues, such as leaks, malfunctions, or worn-out components
- c. Conduct tests to ensure that HVAC systems are functioning correctly, including checking thermostat settings and measuring airflow and refrigerant levels.
- d. Perform regular inspections and maintenance on HVAC systems to ensure they are operating at peak efficiency. This includes cleaning, lubricating, and replacing parts as needed.

Telematics Technician

DATALKZ IT Solutions, Dubai (10th May 2017 to 3rd June 2021)

Duties & Responsibilities

- a. Work on site, work closely with users and is responsible for ongoing maintenance. Managing all on site installation.
- b. Received and processed stock into inventory management system.
- c. suggestions, engaging in problem solving activities to support team work.

Electrician

Pacific Control System, Dubai. (10th Sep 2008 to 10st Oct 2017)

Duties & responsibilities

COMPETENCIES

- Good Communication and Presentation Skills
- Honest, Sincere and a hard worker with a high level of Integrity.
- To purchase and in growth-oriented organization to utilize my skills and experience for the growth for company.
- Positive Attitude, honestly and loyalty in work to understand the nature of the work and try to work hard and accomplish the given job on time.

- e. Installation and Maintenance of Home automation System
- f. Identify and resolve issues in HVAC and lighting systems by troubleshooting electrical and mechanical problems.
- g. Diagnose and repair HVAC system issues, such as leaks, malfunctions, or worn-out components
- h. Conduct tests to ensure that HVAC systems are functioning correctly, including checking thermostat settings and measuring airflow and refrigerant levels.
- i. Perform regular inspections and maintenance on HVAC systems to ensure they are operating at peak efficiency. This includes cleaning, lubricating, and replacing parts as needed.
- j. Prepare for a problem by performing routine preventative maintenance.
- k. Work on site, work closely with users and is responsible for ongoing maintenance.
- l. Handle complaints, provide appropriate solutions

Electrical and Plumbing

Electrical and Plumbing work India Since 2006 to 2008

Duties & responsibilities.

Electrician cum Plumper

TECHNICAL QUALIFICATIONS

- a. MS Office, Excel & word.

ACADEMIC QUALIFICATIONS

- a. **Industrial Training Center (Electrician)**
MITC Kozhenchery 2004-2006
- b. **12th Computer Application**
Board of Higher Secondary examination 2001-2003
- c. **S.S.L.C (10th)**
Kerala State Education Board 2001

PERSONAL DETAILS

Nationality : Indian
Date of Birth : 23th March 1986
Marital Status : Married
Visa Status : Employment
Passport Number: P4786696
Issue : 20-02-2017
Expiry : 19-02-2027
Languages : English, Tamil, Hindi and Malayalam Contact
Phone No. : +971 559280085
E-Mail Id : rthshrnaair@gmail.com
Dubai Driving license:1664324

DECLARATION

I hereby declare that all above-mentioned details are true to the best of my knowledge.

PLACE: Dubai

Ratheesh R Nair