

RAVI DHOLPURIA

Kota, Rajasthan | 7737009369 | ravi77370@gmail.com |

Goal Oriented, Self-motivated, Details observer, Team player and proficient in SAP tasks with approx. 4 years of experience looking for a growth and learning opportunity as a career.

EXPERIENCE

Nov 2023 – Present

Process Developer, Customer Assist | Genpact India Pvt. Ltd | Gurugram, Haryana

Working with the team of experts to provide financial assistance to the client of New Zealand. Making sure that customer gets first call resolution and help them make sound decisions by providing all the relevant information and solution to their queries.

MAY 2023 – AUG 2023

Business Development Associate | Seashell logistics Pvt. Ltd | Ahmedabad, Gujarat

Finding Prospects, Cold callings, setting up a meeting, communicating customer's needs, Providing Quotations, Documentation's process, Customer relationship maintain and Revenue generation for the Company.

JAN 2023 – MARCH 2023

Management Intern | Flipkart | Farukhnagar, Haryana

Flipkart Disha Internship program as Operation intern at Farukhnagar FC Working in Return Centre Inbound department to improve RVP RI matrix and quality of the receives goods. Worked with WMS SAP called Flo, it was a two months Internship in operation department.

JUL 2022 – SEP 2022

Market Research trainee | MDRA | Delhi

Worked on Best B-School Ranking in India. Also worked best performing states in India in 2022 (State Govt. Project) Worked on Most trusted brand (Data gathering and validation part). Using Primary and Secondary data to evaluate results, review, modification of parameters, supporting Mentor in his meetings & tasks by preparing data for the reporting.

OCT 2019 – JUN 2020

Procurement & Inventory Executive | Barakat vegetable and fruits | Dubai

Creating ~95% accurate reporting system in Barakat vegetable and Fruits Company in Dubai. Using Excel and Focus 7 for SAP tool, monitoring Purchase orders, Sales orders, inter warehouse Stock transfers, creating robust reporting system using automation, visualization and data presentation for further reporting. Checking for the errors in reporting system by the operators and giving instructions to properly rectify them.

DEC 2016 – OCT 2019

Shift Supervisor | HPCL | Ahmedabad, Gujarat

Successfully reconcile 3 years of accounts of three petrol pumps in Ahmedabad under HPCL 3PL. Worked on JDE SAP, Preparing Purchase order, MRR and other Invoicing related to Manpower contract, Build and managed Trackers, MIS, Yearly reports & SOP.

EDUCATION

2021-2023

MBA - International Business

Doon Business School, Dehradun

Hemvati Nandan Bahuguna Garhwal (Central) University

2016 – 2018

Masters of Commerce

University of Kota (campus itself)

2013 - 2016

Bachelor of Commerce

Vardhman Mahaveer Open University Kota

COMPUTER PROFICIENCY AND OTHER SKILLS

- Microsoft Office with Advance Excel
- Basic in Tableau, Power BI, Word Press, Python
- Oracle based JDE SAP
- Tracker building
- Communication and Co-ordination
- Flo WMS by Flipkart

CERTIFICATIONS

- Consultative Selling, Organized by Doon Business School on Nov 2022.
- Consumer Behavior, Organized by Doon Business School on May 2022.
- Six Sigma White Belt Certification on April 2023
- Tableau and Power BI Course from Doon business School on April 2023.
- Google Advanced Data Analytics by Coursera on June 2023
- Excel Skills for Data Analytics and Visualization Specialization on June 2023

PROJECTS UNDERTAKEN

- Winter Live project on Hemp Cultivation
- Solo Dissertation project on NPA in final years of M.Com.
- Solo Dissertation project of SERVQUAL Model Testing for Flipkart Website

OTHERS

Language Known- English, Hindi, Basic French.

Hobbies: Reading Manga, Stream Netflix, Cooking North Indian cuisine, Gadget enthusiast.
