



MOHAMMAD RAYYAN ANSARI

Motivated Store Assistant with eye for detail and drive to work hard. Proven experience of working responsibly with store teams to achieve targets. Clear communicator with background in retail. Shop worker attentive to customer needs and ready for high tempo work. Delivers positive and professional service to people of different backgrounds. Accurate in money handling and payment processing.

CONTACT

- Dubai
- +971551344978
- a.r.7.rayaan@gmail.com

SKILLS

- Customer service
- Friendly, helpful and confident

LANGUAGES

Hindi: : First language

English: :  B1
Intermediate

EXPERIENCE

Store Assistant **Dar Al Tamyous**

- 02/2022 - 05/2023
 - Helped customers to select products best suited to their tastes, style and needs.
 - Displayed items in line with visual merchandising best practices, maximising sales.
 - Informed customers on wide selection of products and services.
 - Assisted customers with testing and selecting products suited to individual tastes, styles or needs.

Concierge **Abjad Grand Hotel**

- 07/2020 - 02/2022
 - Researched local venues, restaurants and visitor spots to facilitate guest requests.
 - Helped guests with mobility issues, offering wheelchair assistance and carrying luggage.
 - Discussed security policies and procedures with guests and hotel staff.
 - Offered every guest a list of the resort's upcoming activities and events upon check-in.
 - Worked closely with guests, celebrities and VIPs, showing extreme professionalism and respect for privacy.

Room Cleaner **Abjad Grand Hotel**

- 08/2017 - 02/2020
 - Accurately managed guest room inventory for establishment rooms.
 - Cleaned guest rooms and changed linen to high standards.
 - Delivered extra linen, paper products and toiletries to guests upon request.
 - Managed linen trolley, keeping it neat and organised.
 - Logged, reported and turned in lost and found items, facilitating owner identification and item return.

EDUCATION

Diploma of Higher Education
High School - India