

# Abdul Razak Vaniyambadi Muhammed

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Ajman, United Arab Emirates | 0528670430

## EDUCATION

### ANNAMALAI UNIVERSITY

MCA  
Sep 2019 | Kerala, India

### KANNUR UNIVERSITY

BCA  
Jun 2016 | Kerala, India

### CBSE

Plus Two  
May 2013 | Kerala, India

### CBSE

SSLC  
May 2011 | Kerala, India

## SKILLS

### PROGRAMMING

- Java, Python, C++, JavaScript.

### GRAPHIC DESIGN

- Photoshop, Illustrator, Edius.

### IT SUPPORT

- Helpdesk support, troubleshooting, hardware and software installation.

### SALES

- Sales techniques, customer relationship management, negotiation skills.

## LANGUAGES

- English
- Hindi
- Malayalam
- Tamil

## EXPERIENCE

### Double Two Technologies | IT Technical Support

Sep 2020 - Jun 2023 | Kerala, India

- Install, configure, and upgrade computer hardware and software components.
- Diagnose and resolve hardware, software, and network issues promptly and effectively.
- Work closely with other IT team members to resolve complex technical issues.

### Tuzzut Online Shopping | Online Sales Executive

Dec 2019 - June 2020 | Wakra, Qatar

- Proactively identify and reach out to potential clients through online channels, including social media, email campaigns, and other digital platforms.
- Collaborate with internal teams to ensure seamless implementation and delivery of products/services.
- Build and maintain strong relationships with existing clients, understanding their needs and identifying opportunities for upselling or cross-selling.

### Star Digital Studio | Multitasking Assistant

Oct 2018 - Nov 2019 | Kerala, India

- Handle multiple tasks simultaneously, adapting to changing priorities.
- Remain focused and organized to ensure efficiency in task execution.
- Assess and prioritize tasks based on urgency and importance.

### Sulson Textiles and Readymades | Cashier

May 2018 - Sep 2018 | Kerala, India

- Greet customers in a friendly and professional manner.
- Accept payments in various forms, including cash, credit cards, and electronic payments.
- Encourage participation in loyalty programs or promotions.

### Star Digital Studio | Graphic Designer

May 2016 - April 2018 | Kerala, India

- Develop and refine design drafts based on feedback received.
- Design marketing collateral, including brochures, flyers, posters, and banners.
- Conduct research on industry trends, competitors, and design techniques to stay informed and inspired.

## PROJECT

### MOBILE HEALTHCARE SYSTEM

Remote health monitoring people who have chronic medical conditions using miniaturized wearables and body sensor implantation.

### DOCON - AIO Medical App

Online appointment android application with other medical related emergency services.