

Abdul Razak Vaniyambadi Muhammed

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Ajman, United Arab Emirates | 0528670430

EDUCATION

ANNAMALAI UNIVERSITY

MCA

Sep 2019 | Kerala, India

KANNUR UNIVERSITY

BCA

Jun 2016 | Kerala, India

CBSE

Plus Two

May 2013 | Kerala, India

CBSE

SSLC

May 2011 | Kerala, India

SKILLS

PROGRAMMING

- Java, Python, C++, JavaScript.

GRAPHIC DESIGN

- Photoshop, Illustrator, Edius.

IT SUPPORT

- Helpdesk support, troubleshooting, hardware and software installation.

SALES

- Sales techniques, customer relationship management, negotiation skills.

LANGUAGES

- English
- Hindi
- Malayalam
- Tamil

EXPERIENCE

Double Two Technologies | IT Technical Support

Sep 2020 - Jun 2023 | Kerala, India

- Install, configure, and upgrade computer hardware and software components.
- Diagnose and resolve hardware, software, and network issues promptly and effectively.
- Work closely with other IT team members to resolve complex technical issues.

Tuzzut Online Shopping | Online Sales Executive

Dec 2019 - June 2020 | Wakra, Qatar

- Proactively identify and reach out to potential clients through online channels, including social media, email campaigns, and other digital platforms.
- Collaborate with internal teams to ensure seamless implementation and delivery of products/services.
- Build and maintain strong relationships with existing clients, understanding their needs and identifying opportunities for upselling or cross-selling.

Star Digital Studio | Multitasking Assistant

Oct 2018 - Nov 2019 | Kerala, India

- Handle multiple tasks simultaneously, adapting to changing priorities.
- Remain focused and organized to ensure efficiency in task execution.
- Assess and prioritize tasks based on urgency and importance.

Sulson Textiles and Readymades | Cashier

May 2018 - Sep 2018 | Kerala, India

- Greet customers in a friendly and professional manner.
- Accept payments in various forms, including cash, credit cards, and electronic payments.
- Encourage participation in loyalty programs or promotions.

Star Digital Studio | Graphic Designer

May 2016 - April 2018 | Kerala, India

- Develop and refine design drafts based on feedback received.
- Design marketing collateral, including brochures, flyers, posters, and banners.
- Conduct research on industry trends, competitors, and design techniques to stay informed and inspired.

PROJECT

MOBILE HEALTHCARE SYSTEM

Remote health monitoring people who have chronic medical conditions using miniaturized wearables and body sensor implantation.

DOCON - AIO Medical App

Online appointment android application with other medical related emergency services.