# Remus P. Tolentino

Self- motivated salesperson with 3 years experience providing excellent customer service. Adaptable and organized salesfloor professional able to adapt evolving responsibilities and shifting workloads in fast- paced environments. Flexible and determined salesperson looking for opportunities for growth and career advancement.



## **Experience**

October 2021-present
Stall and Market Salesperson
Philippines Supermarket
Muraggabat Dubai UAE

- Adherence with safe handling and storage requirements from receipt to sale, including stock rotation, quality assessment, temperature control and monitoring and avoiding cross contamination.
- Prepare fish including scaling and gutting.
- Display fish and shellfish for retail sale.
- Process the sale of fish and shellfish, including portioning, preparing, weighing, packing, labelling and processing payments relevant to the business.
- Use tools and equipment safely in the handling, preparation and sale of fish.
- Work safely and hygienically in the handling, preparation and sale of fish and shellfish.
- Manage stock levels, order supplies and minimize waste.
- Handle complaints and resolve problems appropriate to business policy and procedures.
- Communicate effectively with customers and colleagues.

#### Customer Service/Mechanic Teddy's Auto work /Family Business Philippines

- Greets customer is a professional and friendly manner
- Schedule appointments and remind customers for vehicle collection
- Handle customer complaints, provide appropriate and alternative solution
- Answers customer queries about services, including when to expect vehicle repairs
- Maintain positive relationship with clients to ensure repeat and return customer
- Maintain automotive records such as stock parts and supplies
- Prepare invoices and receipts.

I hereby declare that the above information is true and correct.

Remus P. Tolentino

**Applicant** 

### **Education**

1998-1999 **BS Management Laguna College**Undergraduate (1st year)

#### **Skills**

- Creativity
- · Leadership
- Organization
- Problem solving
- Teamwork

#### Contact

Aroos Damascus Building Al Murraqqabat Rd. Dubai UAE remustolentino0@gmail.com +971542419269