

RESHMA ASHWITH

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Reshma Ashwith

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Karama, Dubai



EXPERIENCE

Shift Manager

Pizza Hut(Devayani international pvt Ltd)

01/2019 - 01/2023 Mangalore, India

- Trained and supervised new team members.
- Balanced cash drawers and resolved financial discrepancies using receipts and financial document.
- Answer customer questions and resolve issues promptly.
- Can work under pressure and meet deadlines.
- Set employee schedules and made staffing adjustment to get shift covered.
- Prepared and submitted daily reports to management.
- Monitored inventory levels and placed orders when necessary, ensuring stock availability at all time.

Team Member

Pizza Hut(Devayani international pvt Ltd)

01/2018 - 01/2019 Mangalore, India

- Greeted customer and answered questions regarding products and promotions.
- Promoted to shift manager after first year
- Prepare food and drink orders promptly, accurately and according to exacting standards
- Built relationship with customer through providing accurate information on products or service offered.
- Operated POS system and input information into company computer program.
- Counted money in cash drawers and communicated correct amount to supervisors for reports.

Salesperson

Shakthi toys

04/2015 - 02/2018 Mangalore, India

- Worked with coworkers to complete task.
- Responded quickly to meet customer needs and resolve problems.
- Performed a wide variety of administrative tasks.
- Focused on learning new skills and staying updated with industry changes.

EDUCATION

BACHELOR OF ARTS

St. Aloysius evening college, Karnataka India

07/2015 - 06/2017

PUC -ARTS

Pompai pre-university college, Karnataka India

08/2012 - 03/2014

SSLC-Karnataka Secondary Education Examination Board

Little flower high school Karnataka, India

06/2009 - 04/2012

LANGUAGES

English

Proficient



Hindi

Proficient



Kannada

Proficient



Tulu

Native



SKILLS

Customer service,

Negotiation skills

Product knowledge

Time management

Relationship building

Microsoft Office

Microsoft word

SUMMARY

Reliable individual experienced in restaurant management and Customer service. Proven track record of success in leading and motivating teams, enforcing policies and procedures and delivery exceptional customer service. Expert in inventory management, staff training and problem solving. Highly organized with good communication skills and passion for creating an enjoyable customer experience.