
Mustafa Dawood Eisa

Curriculum vitae

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Summary

Adaptable employee with a track record of meeting high standards for high-level accounts. Strong communicator with an unshakable commitment to providing excellent sales and persuasive language that wins over clients. Capable of offering outstanding client experiences through attentive listening, comprehension of needs, and prompt and efficient resolution of issues.

EXPERIENCES

Zain telecommunications , *it technical support*

January 2020 - April 2023.

Kenana sugar , *customer service*

March 2018 - April 2019.

EDUCATION

university of science and technology

Bachelor degree in communication system engineering

2013-2018.

Concept training center

Mobile network (core, RF, transmission)

2022

CCNA course network plus center (Sudan)

Skills

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|--|---------------------------|
| 1. Persuasive Speaking Skills. | 6. Problem-solving |
| 2. Communication. | 7. Time management |
| 3. Active listening. | 8. Adaptability |
| 4. Patience. | 9. Self-Control |
| 5. Product knowledge. | 10. Attentiveness |
| 11. high skills with microsoft office | |

Language

Arabic well reading, writing and speaking.

English well reading, writing and speaking.

Hausa well reading, writing and speaking

Personal Details

Nationality : Sudanese

Religion : Muslim

Date of birth: 1/1/1989

Marital status: single

Gender: male