# BADAR ZIA



https://bit.ly/3LGkYIC

https://bit.ly/3oOKZ9n

# OBJECTIVE

My objective is to utilize my six years of Sales experience & skills in the Technology ndustry to become a top-performing employee, by leveraging my knowledge of ead generation, customer relations, and market analysis to maximize customer growth and foster long-term relationships. Seeking for an opportunity with steady employment and career growth opportunities to become a core part of the management.

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<u></u>	10/08/1996

## EDUCATION

2019/03	HAJVERY UNIVERSITY
2022/05	Bachelors in Commerce & IT ( B.COM IT)
	CGPA - 3.5

# EXPERIENCE

	2022/04	ROYAL CYBER INC.
	Present	Inside Sales Manager - Digital Transformation
		<ul> <li>Actively sourcing new sales opportunities through cold-calling and emailing.</li> </ul>
		<ul> <li>Developing in-depth knowledge of product features and benefits.</li> </ul>
		<ul> <li>Utilizing virtual meetings to build relationships with new customers.</li> </ul>
-		<ul> <li>Creating a sales pipeline to accurately reflect the relative placement of sales prospects in the purchasing process.</li> </ul>
-		<ul> <li>Create and manage technology specific email campaigns from scratch to produce potential leads.</li> </ul>
_		<ul> <li>Strategize plan on promote &amp; generate registrants for</li> </ul>
		Webinars, Conferences, In-Person & Company events.

# INTEREST

SOCIAL

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- 🛥 Swimming
- Video Games
- オ Travelling
- Cricket

# LANGUAGE



Punjaabi

SKILL

# SaaS eCommerce Technology FinTech Communication B2B - B2C Cold Calling Salesforce SalesLoft **Microsoft Office** Microsoft Dynamics 365 Active Listening HubSpot Zoho People **Email Marketing** Solving Complex Issues

**Rapport Building** 

Active Listening

**Building Sales** 

Sales Cycle

Sales & Business

Development

Pipeline

#### MOTIVE INC. (FORMERLY KEEPTRUCKIN)

#### SMB Account Executive

- High volume cold calling, prospecting new business and making outbound calls.
- Demo KeepTruckin software to prospective fleet managers and drivers.
- Educate fleet managers and drivers about KeepTruckin,
- understand their requirements, and help them get started with KeepTruckin.
- Maintain a consistent pipeline of qualified prospects and provide accurate forecasts for revenue.
- Achieve daily KPIs and monthly quota.
- Acheived highest number of Sales in a single month, closing \$22000 in revenue.

#### IBEX GLOBAL - DIGITAL GLOBE SERVICES

#### Sales Executive

- Receive/Cater inbound calls to promote and sell the product/service.
- Ensure customer follow-up all the time
- Handle customer needs and requirements
- Respond and resolve customer inquiries & Identify Rapport
- Building Opportunities
- Ensure monthly sales conversion benchmark

#### 360 BPO SOLUTIONS

#### Lead Generation Executive

- Research, track, maintain and update leads
- Make outgoing calls to develop new business
- Research and maintain lead generation database
- Conductcustomerresearch
- Conduct client or market surveys to obtain information about potential leads

2016/06 2017/06

2020/11

2022/03

2019/03

2020/10

2017/06

2019/02

### EPLANET COMMUNICATION INC. Customer Service Representative

- Greeted customers with energy and enthusiasm upon their entry.
- Established and maintained lasting relationships with clients, customers, and other team members.
- Actively educated and advised customers about a broad range of client products and services.

• Strove for diplomatic conflict resolution in case of customer complaints or concerns relating to client products and services.