

# Mohammed Shehin

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## Cashier

Results-driven cashier with strong attention to detail and excellent customer service skills. Proficient in handling transactions accurately and efficiently using POS systems. Skilled in providing friendly and professional customer interactions. Proven ability to maintain cash drawer accuracy and resolve discrepancies. Committed to ensuring a positive shopping experience for customers while adhering to company policies. Seeking a cashier position where my skills in cash handling and customer service can contribute to the overall success of the team.

## WORK EXPERIENCE

**Chellam Mart** • Kerala, India • Full-time • 01/2022 – 09/2023

### Cashier

- Reduced transaction time by 10% resulting in increased store productivity and profits.
- Expertly managed customer transactions, including cash, credit, and electronic payments, with a 99% accuracy rate, leading to increased customer retention.
- Improved cash handling accuracy by 20% through implementing new counting procedures, resulting in reduced discrepancies and increased customer satisfaction.
- Improved checkout process by collaborating with team members, resulting in a 10% increase in customer satisfaction.
- Maintained high customer satisfaction ratings by utilizing point-of-sale systems accurately and following company policies and procedures diligently.
- Managed high volume of cash transactions and accurately balanced registers, resulting in 100% accuracy and minimal discrepancies.
- Assisted in increasing store revenue by 10% by providing detailed information on promotions and cross-selling products.
- Processed sales and managed inventory with precision on POS systems, increasing efficiency by 20% and boosting revenue.
- Streamlined accounts payable and receivable processes, reducing reconciliation time by 25% and increasing accuracy by 15%.

## EDUCATION

### Diploma in Master Accounting

REHDAMS • Kerala, India • 01/2021 – 09/2021

- Master Accountant

Practiced accounting softwares like Tally , QuickBooks, Aqura, Daceasy, Peachtree,and TataEx.

- Microsoft Excel

**Bachelor's degree in Bcom with computer applications**

Sree Sankara Vidyapeetom College (Kerala University) • Kerala, India • 07/2017 – 08/2020

**Plus Two in Commerce with computer applications**

Kerala Board Higher Secondary Examination • Kerala, India • 07/2015 – 03/2017

**SKILLS**

Accounting, Attention to Detail, Cash handling, Cross Functional Skills, Customer service, Data Accuracy, Discrepancy Resolution, Financial Reporting, Financial Transaction, Invoice Processing, Microsoft Excel, Operational Efficiency, Point of Sale, Teamwork