



A Highly motivated, hardworking and aspiring person I would like to exercise my knowledge to develop myself and to become the part of professional team to acquire more management skills and grow along the organization.

PERSONAL INFORMATION

Full Name: Thafizulla Keelagonthu
DOB: 14 January 1998(Age: 26)
Visa status: Residency visa
(Transferable)
Marital Status: Married
Nationality: Indian
Religion: Muslim
Email Address:
thafiz143@gmail.com
Mobile Phone:
+971558140090
Address:
Abu Dhabi, UAE

INTEREST & HOBBIES

Favorite book:
Gulliver's Travels

COURSES

Wine & Spirit Education Trust (WSET):
Level 1 Award in Wines London, United Kingdom-Presented by Spinney's Abu Dhabi LLC

Introduction to Tea Inspiration &
The Tea Inspired Guest Experience
(Dimah school of Tea)- Abu Dhabi

Essential Food Safety Training Program
(EFST)-Abu Dhabi Agriculture and
Food Safety Authority

Pace Computer Education
Diploma In Computer Applications-
Hyderabad, India.

THAFIZULLA

CAPTAIN-FOOD AND BEVERAGE

EXPERIENCE

Captain at Pearl Rotana Hotel (Abu Dhabi) - April 2023 to Present

Duties and Responsibilities:

- *Working with Kitchen and stewarding as well as the Outlet Cashiers to ensure a smooth-running operation.
- *Conducting daily training with team in line with SOP's.
- *Maintaining a professional and friendly with Guest, Colleagues and Department head.
- *Deeply Knowledge of Menu
- *Making store request and par level.
- *Using upselling techniques, contribute to sales activities and assist in maximizing revenue.
- *Handling Guest complaints directly or help of manager.

Waiter at Pearl Rotana Hotel (Abu Dhabi)-September 2021 to May 2023

Duties and Responsibilities:

- *Work as a dynamic & energetic waiter, day to day tasks is completed on time.
- *From greeting and seat guest to serve them in a professional way with the company standards of services.
- *Good knowledge in Food & Beverages menu including daily promotions.
- *Using upselling techniques to exceed guest satisfaction and increase good revenue.

Waiter at Hampi Restaurant (Hyd, India)- April 2016 to March 2017

- *Greeting guest, taking orders, clearing tables take payments
- *Task and Inventories are completed on time.

EDUCATION

GITAM University – India (2018 to 2021)
80% in Bachelor of Commerce

Sri Chakra High School- India (2013 to 2014)
GPA – 8.7 out of 10

SKILLS

- ❖ Supervising Peoples
- ❖ Understanding Operation
- ❖ Customer Focus
- ❖ Team Work
- ❖ Adaptability