




Nyein Zan Linn


Sales Associate

CONTACT

 +971 52 546 0984 (WhatsApp)

+971 52 944 0759

 mtic32307@gmail.com

 Bur Dubai, Dubai, UAE

PERSONAL INFOS

Date of Birth : 17th Sep 1996

Marital Status : Single

Height : 180 cm

Weight : 75 kg

Passport No : MH 405888

EDUCATION

❖ **B.Sc (Botany)**

Myitkyina University (2013 - 2016)

SKILLS

- ❖ Multitasking
- ❖ Attention to Detail
- ❖ Attentive Listening
- ❖ Customer Satisfaction
- ❖ Effective Communication
- ❖ Persuading & Negotiating
- ❖ Excellent Customer Service
- ❖ Teamwork & Collaboration
- ❖ Fast Learner & Self-motivation
- ❖ Ability to work well under Pressure
- ❖ Good Presentation & Demonstration
- ❖ Problem Solving & Decision Making

LANGUAGE

- ❖ English

CAREER OBJECTIVE

To obtain a suitable and a sustainable position in a good organization and to become an asset for the company. I work to reach the heights where the organization gets benefits from my services. I can grow, as a professional and to be known as achiever.

PROFESSIONAL EXPERIENCE

Waiter

(2023 – 2024)

Marriott Hotel (Jewel of the Creek) | Dubai

Responsibilities

- Greeted the guests with professional manner as they arrive.
- Provided excellent customer services and always strive towards best customer satisfaction.
- Received orders and accommodated the needs and requests.
- Served the food and drinks hygienically as per the standard.
- Prepared tables, presented menu, answered questions and made suggestions regarding food and service.
- Practiced good customer relations and attended to customer complaints / queries satisfactorily.
- Carried dirty plates, glasses and silverware to kitchen for cleaning.
- Performed all necessary tasks to service Food & Beverage according to the standard of performance manual of the Hotel.

Sales Associate

(Jan 2022 – May 2023)

Giordano Fashion Shop | Yangon, Myanmar

Responsibilities

- Greeted customers, responded to questions, and provided outstanding customer service.
- Directed customers to merchandise within the sales floor.
- Introduced promotions and opportunities to customers.
- Cross-sold products to increase purchase amounts.
- Worked closely with stock team to guarantee product availability and met client requests.
- Resolved customer complaints and process issues with proactive problem-solving skills.
- Used outstanding product knowledge, sales and customer relations skills to drive substantial profit increases.
- Operated cash registers with accuracy and processed cash and card transactions.
- Maintained relationships with customers by understanding their needs and anticipating new marketing opportunities.