AUSAF AHMAD SIDDIQUI

IT SUPPORT/NETWORK ENGINEER

CONTACT

- Dubai
- +971 58 159 7114
- aryan.sid15@gmail.com

PROFESSIONAL SUMMARY

Highly motivated and accomplished professional with a proven track record of excellence in IT Support/Network field. Equipped with 7 years of hands-on experience and a deep understanding of Networking, Server patching, administration. I am a continuous learner, always seeking opportunities to expand my knowledge and stay at the forefront of emerging trends and best practices in the IT Support/Networking field.

SKILLS

- Customer Service
- Active Directory
- Microsoft Outlook
- Microsoft Dynamics 365
- Microsoft Office
- SAN/NAS Storage
- Windows Installation/Linux
- Erp Implementation
- Domain Name Servers (DNS)
- Layer 7 Routing Protocols
- Microsoft SharePoint

EXPERIENCE

Tier 1 Network Engineer GTT Communications Pvt. Ltd. - Lucknow
10/2022 - 07/2023

- Resolving DNS Issues along with domains SSL certifications renewal
- CMD ticketing as well as mailbox checking.

IT. Assistant City Montessori School - Lucknow
10/2020 - 09/2022

- Provide training to teachers regarding basic computer skills like mailing, Ms office, and working on ERP
- Looking after the smart boards
- Looking after the Tata classedge server
- Resolving basic networking issues.

Vicidial Administrator/IT Manager Fratres Tech Solution Pvt. Ltd. - Lucknow
11/2017 - 10/2020

- Maintain essential IT operations, including operating systems, security tools, applications, servers, email systems, laptops, desktops, software, and hardware
- Own projects, solutions, and key responsibilities within a larger business initiative
- Handle business-critical IT tasks and systems that provide commercial advantage in a global marketplace
- Enable faster and smarter business processes and implement analytics for meaningful insights
- Nurture dependable IT infrastructure and networking that's always up and running
- Partner with internal and external partners to communicate project status, activities, and achievements
- Working on NAS/SAN storage servers(Installation and configuration)
- Configuring active directory for selective updates
- Confirgured F5 Load balancers for Application server and web server.

Erp Executive/IT Manager City Group of Colleges - Lucknow
11/2015 - 10/2017

- Maintaining all IT related operations like Networking, system administration and windows installation
- Managing ERP and maintaining stocks and looking after the purchase of computer Lab equipment's.

- TCP/IP
- System Administration
- Microsoft Teams
- Cisco Switching and Firewall Support/VPN
- Support for Load Balancers and Palo Alto

LANGUAGES

- **English**
  Advanced

- **Hindi**
  Native

EDUCATION

Bachelors in Computer Applications
Jaipur National University, 10/2019

HOBBIES AND INTERESTS

- Adventure Sports
- Video Games
- Listening to music
- Watching movies

REFERENCES

References available upon request