

# Ajmal Shajahan

Mechanical Engineer, Follow Up & Coordination Administrator

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 Lekmeri Grocery, Al Turfa Street, Near Public Service Department Ras al Khaimah Ras al Kh...

#### Profile

Experienced Controller with a diverse background in mechanical engineering and project management. Skilled in computer systems, teamwork, and analytical thinking. Strong ability to work under pressure and solve problems with strategic planning and organizational skills. Currently serving as a Controller for the Public Service Department Government of Ras Al Khaimah, overseeing operations and coordinating follow-up activities. Previously worked as a Mechanical Supervisor, ensuring the smooth functioning of mechanical systems. Looking to leverage my skills and experience to contribute to the success of a forward-thinking organization. Committed to continuous learning and making a lasting impact in the field of mechanical engineering through technical excellence and sustainable practices.

Education	
<b>High School</b> Scholars Indian School, Ras al Khaimah	2011
<b>Higher Secondary School</b> Ezhipuram HSS Paripally, Kollam	2013
Graduation Degree James College of Engineering and Technology, Kanniyakumari	2017
Certifications in Non-Destructive Testing Arcite Institute, Kollam, Kerala • Liquid Penetrate Testing • Radiographic Testing • Magnetic Particle Testing • Visual Testing • Ultrasonic Testing	2017
BIM Training The BIM skills, Training and Consulting Company, Karnataka BIM MEP: Building Modeling (Mechanical, Electrical, and Plumbing). A solid understanding of architectural, structural, and MEP (Mechanical, Plumbing) systems is crucial. You need to be knowledgeable about cons processes, and can identify and resolve clashes, conflicts, and coordina the BIM model	struction

## Employment

#### Sales desk clerk

Lekmeri Supermarket

Greeted customers in a friendly and professional manner

- Handled customer complaints calmly and professionally, resolving
- customer issues in a timely manner
- Created reports and documents as requested by the office manager
- Learned and followed all store policies and procedures, resulting in fewer

mistakes and improved customer service

• Utilized sales techniques and strategies to build customer relationships and close sales, resulting in a X% increase in sales

Operated cash register, credit card machine, and other electronic equipment
accurately and efficiently

Assisted customers with locating items and providing product information

#### Personal details

Date of birth April 4, 1994

Driver's license 218930

Gender Male

Nationality Indian

Civil status Married

LinkedIn linkedin.com/in/ajmal-shajahan-346b5427a

Passport No: T9203092

Skills

Ability to Work in a Team

Project Management

Computer Systems

Analytical Thinking

#### Languages

English

Hindi

2022

Arabic

Malayalam

Tamil

German

Processed transactions accurately and efficiently, ensuring that all	
transactions were completed within the established timeframe	
Administrator Coordinator	Present
Public Service Department, Ras al Khaimah	
As a Follow-Up & Coordination Administrator	
Workshop Manpower Database.	
Daily Breakdown Report & Dashboard.	
<ul> <li>EMV Availability &amp; Breakdown Graph.</li> </ul>	
Work Order Closure vs Opening.	
Excessive Downtime Report.	
<ul> <li>Toll Gate Generators Inspection Report.</li> </ul>	
Preventive Maintenance Dashboard.	
Preventive Maintenance Monthly Plan.	
Maintenance cost Plan.	
Logistic Department organization structure.	
Turning & Fabrication - Fabrication Projects.	
Turning & Fabrication – Waste Containers Monthly Delivery Cost Report.  Turning & Fabrication – Waste Containers Woold - Delivery Depart	
Turning & Fabrication – Waste Containers Weekly Delivery Report.	
<ul><li>Light Vehicles Minor &amp; Major Breakdown Report.</li><li>EMV Auction Report.</li></ul>	
To alla las variatamis de las	
<ul><li>Fire extinguishers list for audit.</li></ul>	
Mechanical Supervisor	Present
Public Service Department, Ras al Khaimah	
As a Mechanical Supervisor at the Public Service Department Government of	
Ras Al Khaimah, I played a crucial role in overseeing mechanical operations a	nd
ensuring the smooth execution of projects. My responsibilities included:	
Collaborating with cross-functional teams to develop and implement	
maintenance plans and schedules.	
Providing technical support and guidance to team members to resolve technical issues and an arrest the granting.	
technical issues and ensure smooth operations.	
Diagnosed and repaired complex mechanical and electrical issues on a variety of vehicles	
SAP PM Coordinator	Present
Public Service Department, Ras al Khaimah	
Two years of SAP experience, with a strong focus on sales, distribution, an	ıd
plant maintenance	
Provided technical support and troubleshooting for Oracle database issu	
Worked as an End user in SAP Plant maintenance module for automotive	
industry (Fleet management).	
Handled different SAP PM processes such as Corrective maintenance,	
Breakdown maintenance, Preventive maintenance and Overhauling process.	
Experienced in SAP PM processes such as Maintenance Notifications,	
Maintenance Orders, Actual work confirmation and Order settlement.	a and
<ul> <li>Handled SAP processes such as Creating/Managing Purchase requisition Reservations.</li> </ul>	is unu
<ul> <li>Hands on experience in extracting SAP reports related to Maintenance or</li> </ul>	dore
<ul> <li>Reservations and Purchase requisitions.</li> </ul>	
<ul> <li>In the process of integrating Plant Maintenance (PM) and Materials</li> </ul>	
Management (MM).	
<ul> <li>Creating and checking material requisitions (MR) and purchase requisitions</li> </ul>	ons (PR)
for the maintenance tasks.	
<ul> <li>Resolving any issues related to MR and PR.</li> </ul>	
<ul> <li>Creating service entry sheets and ensuring correct workflow processes.</li> </ul>	
<ul> <li>Resolving issues related to PR approval.</li> </ul>	
<ul> <li>Creating and checking sales and distribution processes, resolving issues</li> </ul>	and
workflow problems.	
Closing corrective, preventive, and breakdown maintenance job orders c	and
ensuring correct workflow.	
Generating and analyzing reports for corrective, preventive, and breakde	wn

• Generating and analyzing reports for corrective, preventive, and breakdown maintenance tasks.

Cycling Reading and Learning Camping

Hobbies

Movies

Outdoor Activities

Listening Songs

## References

#### Moad Al Banki (Manager)

Public Service Department Ras al Khaimah, Ras al Khaimah +971 52 645 2848, moad.albanki@psd.rak.ae

### Declaration

I hereby declare that all the details furnished above are true and authentic.

Ajmal Shajahan