

## Dalwinder Singh

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### Objective

Customer-oriented and adaptable Restaurant Cashier with [2 years ] of experience in the hospitality industry. Eager to leverage expertise in processing payments, resolving customer inquiries, and maintaining a friendly atmosphere to support the smooth operation of a bustling restaurant. Committed to delivering outstanding service and contributing to the overall satisfaction of diners while upholding the restaurant's standards of excellence. Detail-oriented and customer-focused Retail Cashier with [3 years] of experience in fast-paced retail environments. Seeking to utilize strong cash handling skills, exceptional customer service abilities, and a keen eye for detail to contribute to the success of a dynamic retail team. Dedicated to providing a positive shopping experience for customers and ensuring efficient and accurate transaction processing.

### Experience

#### Cashier

2020 - 2023

Snowwhite Garments W.L.L (Qatar)

Efficiently processed customer purchases, including garments and accessories, utilizing POS systems and handling cash transactions with precision. Provided personalized assistance to customers, offering guidance on product selection, sizing, and styling to ensure a satisfying shopping experience. Managed customer inquiries, resolved issues, and addressed concerns promptly and professionally, fostering positive relationships with patrons. Maintained cleanliness and organization at the cashier counter and throughout the store, contributing to a visually appealing shopping environment. Collaborated with team members to restock merchandise, arrange displays, and execute promotional activities to drive sales and enhance customer engagement.

#### Cashier

2018 - 2019

Sagar Dhaba (Restaurant)

Processed customer orders, handled cash transactions, and managed credit card payments efficiently. Provided courteous and prompt service to ensure a positive dining experience for customers. Balanced cash register at the beginning and end of each shift, maintaining accuracy in monetary transactions. Addressed customer inquiries and concerns, resolving issues promptly and effectively to ensure customer satisfaction. Collaborated with restaurant staff to maintain cleanliness and organization in the cashier area and dining area.

### Education

Course / Degree	School / University	Grade / Score	Year
Vocational	Dr. Hari Singh Sewak Sin Sec School.		2015
Basic computer course	Lovely professional University		2019

Skills	
Proficient in POS systems and cash handling procedures.	
Strong interpersonal and communication skills.	
Ability to work effectively under pressure and handle multiple tasks simultaneously.	
Attention to detail and accuracy in processing transactions.	
Excellent customer service and problem-solving abilities.	

Personal Details	
Date of Birth	27/01/1997
Marital Status	Single
Nationality	Indian
Gender	Male