

ITY GUPTA

CONTACT

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PROFESSIONAL EXPERIENCE

**2 years experience as Operations Coordinator
Capital Transport Company**

- Worked in logistics related field, handling customer enquiries and tracking orders and transportation

Mysore Airport field trip – 2022

- Was exposed to air food administration and management system of Mysore city's
- domestic airport.

Hubli Airport field trip – 2023

- Was exposed to Airport administration and management system Hubli Airport.
- Published a report on – traffic and disaster management at airport.

Kempegowda International Airport – 2024

- Was exposed to Airport administration and management system of Bangalore airport Terminal 2.

Mangaluru International Airport – 2024

- Was exposed to Airport administration and management system of Mangaluru airport.
- Published a report on – A study on customer awareness about Qatar Airways in cities.

EDUCATION

BITS Pilani Dubai Campus
MBA in Business Analytics- 2024 (currently pursuing)

St. Francis College- Bangalore
BBA in Aviation Management – 2021-2024 (CGPA: 9.21)
Vice President (Aviation Club)

CERTIFICATES

- **Diploma in aviation security awareness from IATA
(International aviation transport Association)**
- **Diploma in cabin crew management
and airport management**

KEY STRENGTHS AND SKILLS

- Theoretical knowledge and understanding of aviation Industry
- Good communication
- Active listening
- Customer handling and interpersonal
- Business development
- Computer handling skill
- Problem solving
- Internet research
- Multitasking skills

HOBBIES AND INTERESTS

- Swimming
- Badminton
- Travelling
- Dance
- Fitness